



## Frequently Asked Questions

### 1. What is the Ventura County Long Term Disaster Recovery Group (VC LTDRG)?

The Ventura County Long Term Disaster Recovery Group is a collaborative of nonprofits, faith-based, governmental, business and other community organizations working together to coordinate recovery efforts and simplify access to support for community members that have been impacted by the Thomas, Hill or Woolsey Fires. The VC LTDRG provides long-term recovery assistance to residents of Ventura County who have unmet disaster caused needs through appropriate disaster case management processes.

### 2. Who are the members of the VC LTDRG and how were they chosen?

Any organization providing resources (The Three Ms – Money, Muscle, Materials) toward the recovery process may participate. Currently, more than 50 organizations have taken part. A full list of participating organizations can be found on our website:

[www.VCDisasterRecoveryGroup.org](http://www.VCDisasterRecoveryGroup.org).

### 3. Who does the VC LTDRG serve?

The VC LTDRG aims to serve community members impacted by the Thomas, Hill or Woolsey Fires. These individuals have either lost their home, incurred significant damage to their home and/or experienced financial challenges, emotional distress directly or indirectly related to wildfires requiring access to one or more resources.

### 4. Does the VC LTDRG have money for those impacted by the Thomas, Hill or Woolsey Fires?

The VC LTDRG itself does not have funds. Participating organizations have dollars raised for long term recovery efforts. Each participating organization uses its own criteria to determine support. The VC LTDRG aims to streamline the process of getting assistance for those impacted and provide a centralized hub for agencies working with disaster impacted individuals and families to share information. VC LTDRG participating organization funds are intended to provide gaps after federal, insurance and other recovery sources provide assistance.

### 5. What prompted the development of the VC LTDRG?

The VC LTDRG was formed out of the catalytic efforts of FEMA, Voluntary Organizations Active in Disaster (VOAD)-Ventura County, California Governor's Office of Emergency Services and local social service agencies and community groups, who based on experience with communities facing the impact of disasters, suggest the creation a coordinating body for long term recovery. The purpose is to establish and maintain a diverse network of nonprofits, faith-based, governmental, business and other community organizations to create a framework that helps build, strengthen and sustain a more resilient community.

### 6. Why is a collaborative needed instead of one agency handling?

It was determined that there was not the capacity or expertise within one agency to manage all assistance. A network of organizations has the ability to quickly scale up to address emerging needs and bring in additional resources and expertise more quickly than a single organization.



**7. How long do LTDRGs operate in other similar circumstances and communities?**

It varies, disaster recovery experts report that long term recovery is generally several years. A number of factors will influence the work of the VC LTDRG, including support for case management, timing of when funds for those impacted are exhausted as well as the rate cases for assistance are closed.

**8. There is a lot of conflicting information about who and where to go for help. What is the best way to get help or find out if you are qualified to receive help?**

2-1-1 Ventura is serving as the main point of entry for anyone wishing to talk to someone about eligibility and resources for those impacted by wildfires. To get started email [211@icfs.org](mailto:211@icfs.org) to be directly in contact with a Disaster Outreach Specialist. Please provide your name, disaster impacted address and best way to reach you. Alternatively, you can complete online intake for in English at <https://tinyurl.com/VCDisasterHelpRequest> or Espanol: <http://tinyurl.com/VCAyudaenDesastres>

Potential support includes:

- temporary housing costs/short-term rental assistance not covered by insurance
- rebuilding guidance – ask an expert one-on-one advising
- in some cases, home repair/rebuild costs not covered by insurance
- insurance and legal questions (Go to our list of free Legal Resources for fire impacted residents)
- emotional recovery and wellness support (Find out more about mental health and wellness support resources here)

**9. How are the VC LTDRG services funded?**

Support for agencies providing case management has come from a number of sources including Ventura County Community Foundation, United Way of Ventura County, United Methodist Committee on Relief (UMCOR805), Jewish Family Service Emergency Services, The Salvation Army as well as individual fundraising by individual organizations, groups and businesses.

**10. How much money is there to help?**

VC LTDRG participating organizations currently have combined about \$1.2 million in long term recovery assistance. However, funds are being distributed to respond to unmet needs on an ongoing basis. The VC LTDRG is committed to continue to explore and pursue possible additional funding and in-kind assistance based on identified unmet needs. Other independent organizations also have separate funds to provide support, including local and federal government programs. A comprehensive list of organizations providing assistance to those impacted by wildfires is maintained by Ventura County 211 at <http://www.211ventura.org/disaster-resources>.