



# We All Have a Role in Emergency Management

November 16, 2021





# Welcome!

1. Type your name and organization in the chat
  2. Change your participant name to First Name and Organization
- Accessibility – ASL Interpreters and Zoom Transcription
  - ACCESS Coordinator = Anna if you need any assistance with today's program



# Workshop Objectives

- ✓ Inform participants about existing resources and processes
- ✓ Clarify roles and responsibilities of government and whole community partners

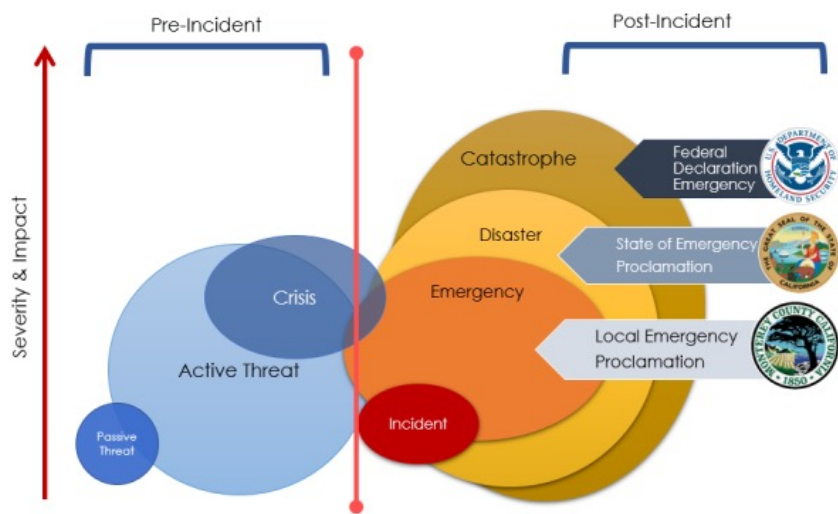


# Roles in Disaster Management

The basics on roles,  
responsibilities, and structure of  
emergency operations and  
management



# WHEN A DISASTER STRIKES



- First Responders will conduct an initial assessment of damage to prioritize needs **before helping anyone**
- Emergency Operations Centers will activate to coordinate information and resources for first responders
- Elected Officials will declare/proclaim an emergency

**Remember that the top priorities of first responders and the EOC is to:**

1. Protect Life
2. Protect Property
3. Protect the Environment

## **US Government**

Responsible for national and international operations & assisting states through funding, policies, and guidelines.

## **State Government**

Responsible for state operations & assisting local governments through funding, policies, and guidelines. Can assist counties when needed through state and regional EOCs and the National Guard

## **County Government**

Responsible for unincorporated county region operations and running the operational area EOC when asked by cities/special districts or multiple jurisdictions are impacted.

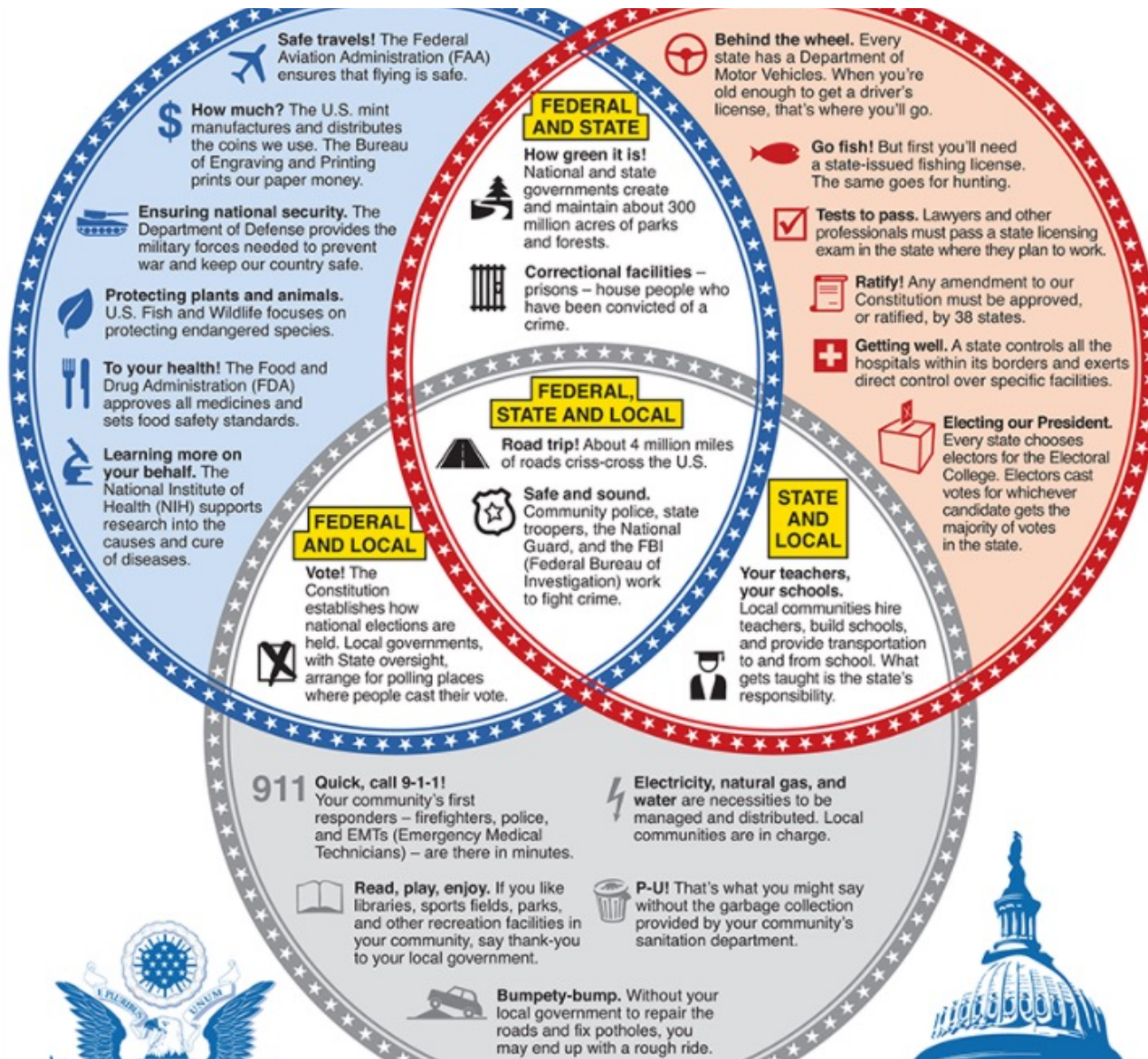
## **City Government**

Responsible for all local operations and managing emergencies in their jurisdiction

## **Special Districts**

Provides and manages a specific service (ex. water district, school district)





- Emergency Response Plans
- Training and Exercises
- Community Outreach

**Everyone is responsible for their own personal and organizational preparedness and hazard mitigation**

**Local city, district and county emergency management develop projects, plans, trainings, assessments, education, and outreach for preparedness and mitigation**

**State and Federal Government provide funding and guidance**

## Preparedness

## Mitigation

- Public Education
- Hazard Assessments
- Infrastructure Improvements

- Life Saving
- Incident Stabilization
- Property Preservation
- Evacuation & Mass Care

## Response

**Fire Departments, Law Enforcement, EMS, and Public Works (may be more departments based on the incident) manage the In Field operations (Incident Command)**

**Local and County Emergency & Department Operations Centers activate to coordinate info & resources**

**Disaster response is managed at the local level, moving up as responders become overwhelmed - to county, regional, state, then national levels.**

## Recovery

**Everyone is responsible for their own personal and organizational recovery**

**The EOC no longer manages the incident and local government depts begin moving back to regular operations**

**State and Federal Government provide funding and guidance for recovery**

- Economic Recovery
- Debris Management
- Housing
- Health/Social Services



# WHO MAKES AND ENFORCES THE RULES

<b>Who makes policies?</b>	Elected officials (ex. BOS, Governor)
<b>Who declares/proclaims an emergency?</b>	Elected officials (ex. BOS, Governor)
<b>Who enforces local laws?</b>	Police Departments for cities Sheriff for Unincorporated areas CHP for traffic control on highways
<b>Who enforces environmental regulations, including water safety, air quality and waste management policies?</b>	Environmental Health
<b>Who enforces regulations relating to food production (ex. pesticide use)?</b>	Agricultural Commissioners Office
<b>Who enforces laws against discrimination?</b>	Civil Rights Office
<b>Who regulates building permits, code enforcement and development planning?</b>	Housing and Community development or Planning Department

# WHO RUNS EMERGENCY OPERATIONS

Who is involved in disaster response operations is largely dependent on the type of disaster involved and whose jurisdiction it is.

<b>Public Safety &amp; Evacuations</b>	Law enforcement
<b>Fire Response</b>	Fire Departments
<b>Emergency Operations Center</b>	Emergency Services Office/Department; city manager for city EOC, some locations have PD/FD running their EOC
<b>Evacuation Facilities and Mass Care</b>	American Red Cross or Department of Social Services operate, in coordination with facilities (Schools, libraries, and community centers ) and food banks. SPCA or animal services manage evac and sheltering of animals
<b>Health Care</b>	Hospitals, Emergency Medical Services, and Health Department (including Behavioral & Public Health)
<b>Utilities</b>	Utility Companies; Water Districts; Water Resources Agency; Public Works

*Names may vary based on location, view your County or City's Emergency Operations Plan to learn specifics for your region*

# WHO RUNS EMERGENCY OPERATIONS

<b>Debris management</b>	Public Works (may receive resources from Parks and Recreation or Facilities)
<b>Mass Fatality Response</b>	Coroner's Office
<b>Public Information</b>	Public Information Officer; United Way
<b>Water, Food, Air and Waste Safety</b>	Environmental Health
<b>Damage Assessment</b>	Resource Management Agency
<b>Roads</b>	Transportation Agency
<b>Other organizations that may support emergency operations Support</b>	Public transportation agencies, Agricultural Commissioner's Office, Chambers of Commerce, National Weather Service, Coast Guard, USGS, Community Foundations, and more depending on the incident

# EMERGENCY RESPONSE STRUCTURE

**State Level**

- Manages State resources to meet emergency needs of other levels
- Coordinates mutual aid among regions and between regional and State levels
- Serves as communication link between the State and Federal response system

**Regional Level**

- Manages and coordinates resources among operational areas
- Coordinates information sharing between operational areas and the State level
- Oversees State support for emergency response activities in the region

**Operational Area**

- Encompasses the county and all political subdivisions in the county, including special districts
- Manages and coordinates information, resources, and priorities among local governments
- Serves as the coordination and communication link between local and regional levels

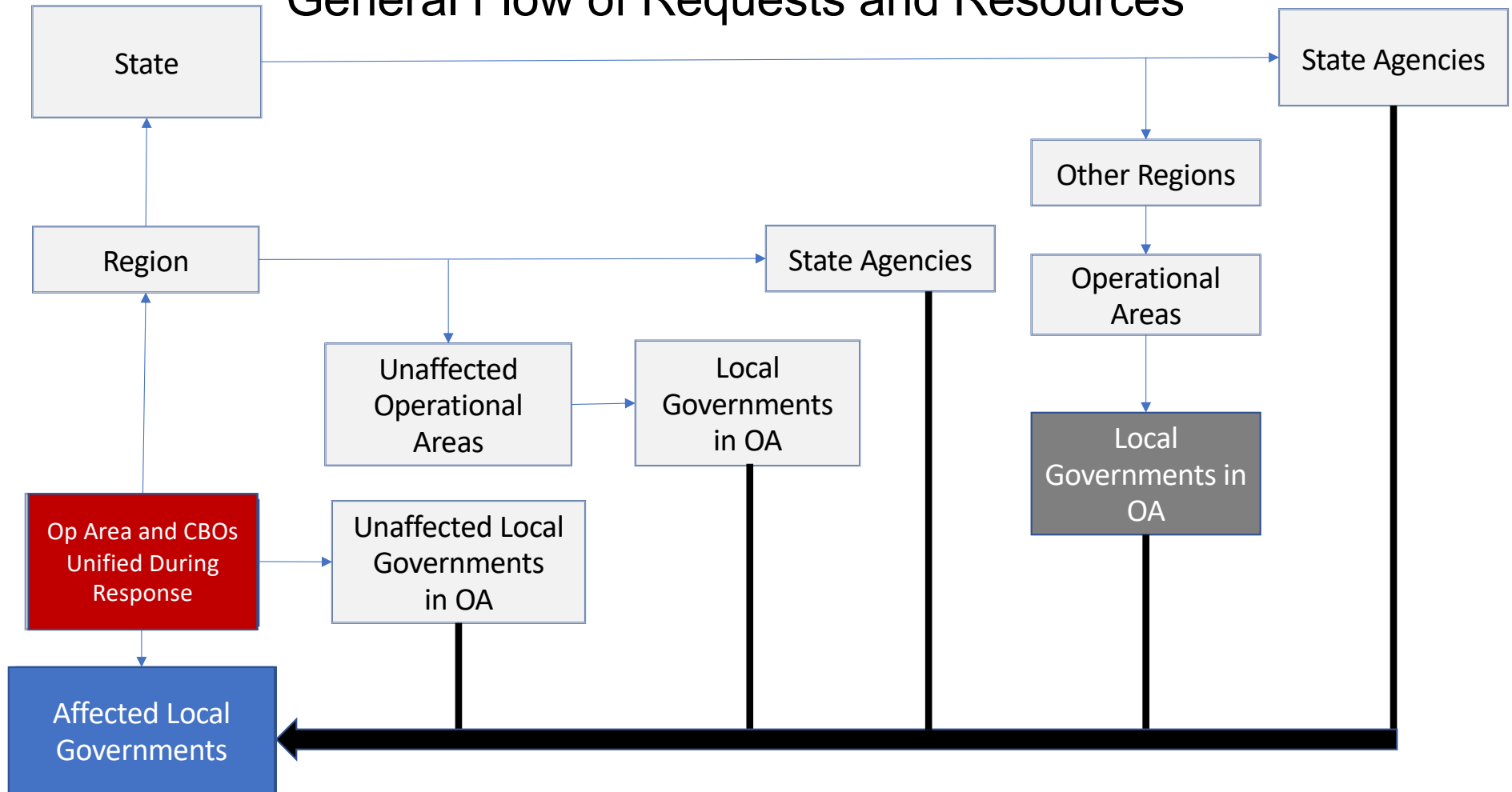
**Local Government**

- Includes cities, counties, and special districts
- Manages and coordinates overall emergency response and recovery activities in their jurisdictions

**Field Response**

- Emergency responders carry out tactical decisions and activities in direct response to a threat
- Requires the use of ICS

## Mutual Aid System Concept: General Flow of Requests and Resources

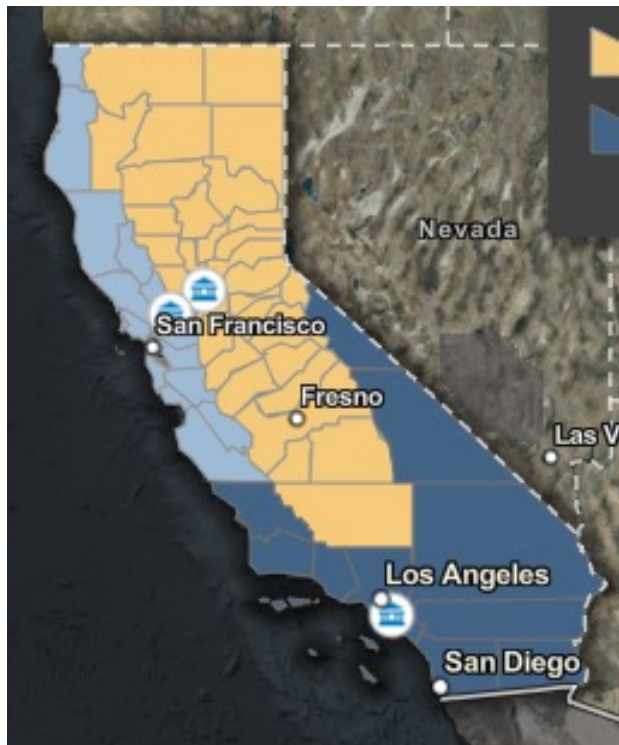




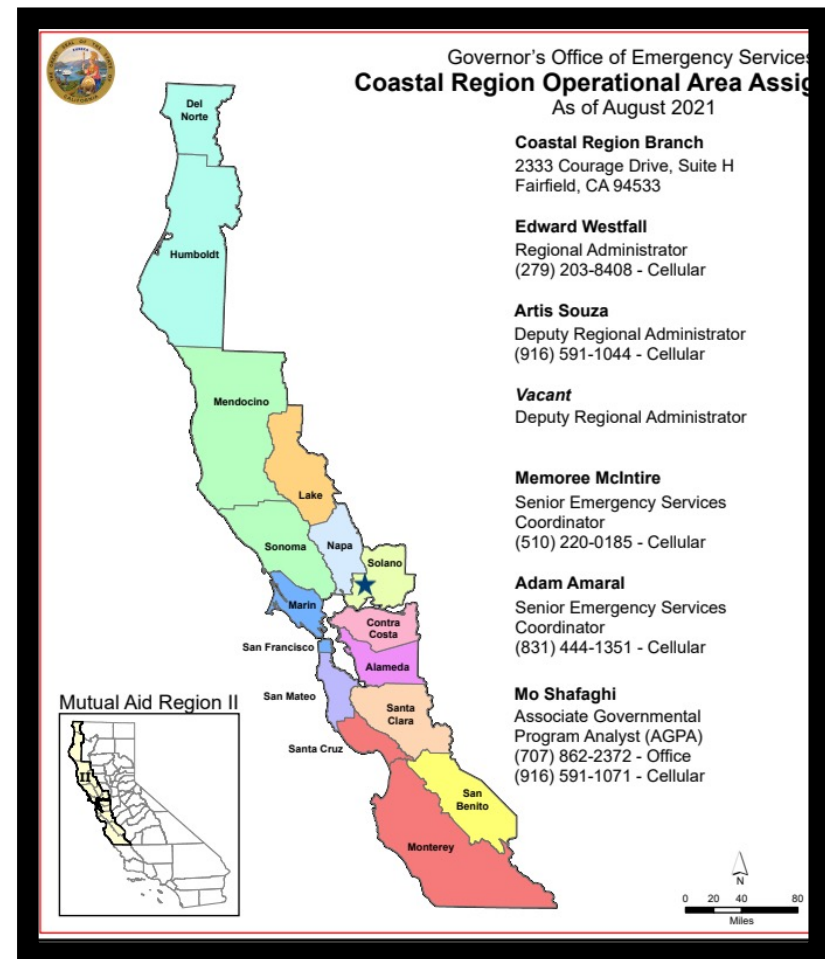
## Regions

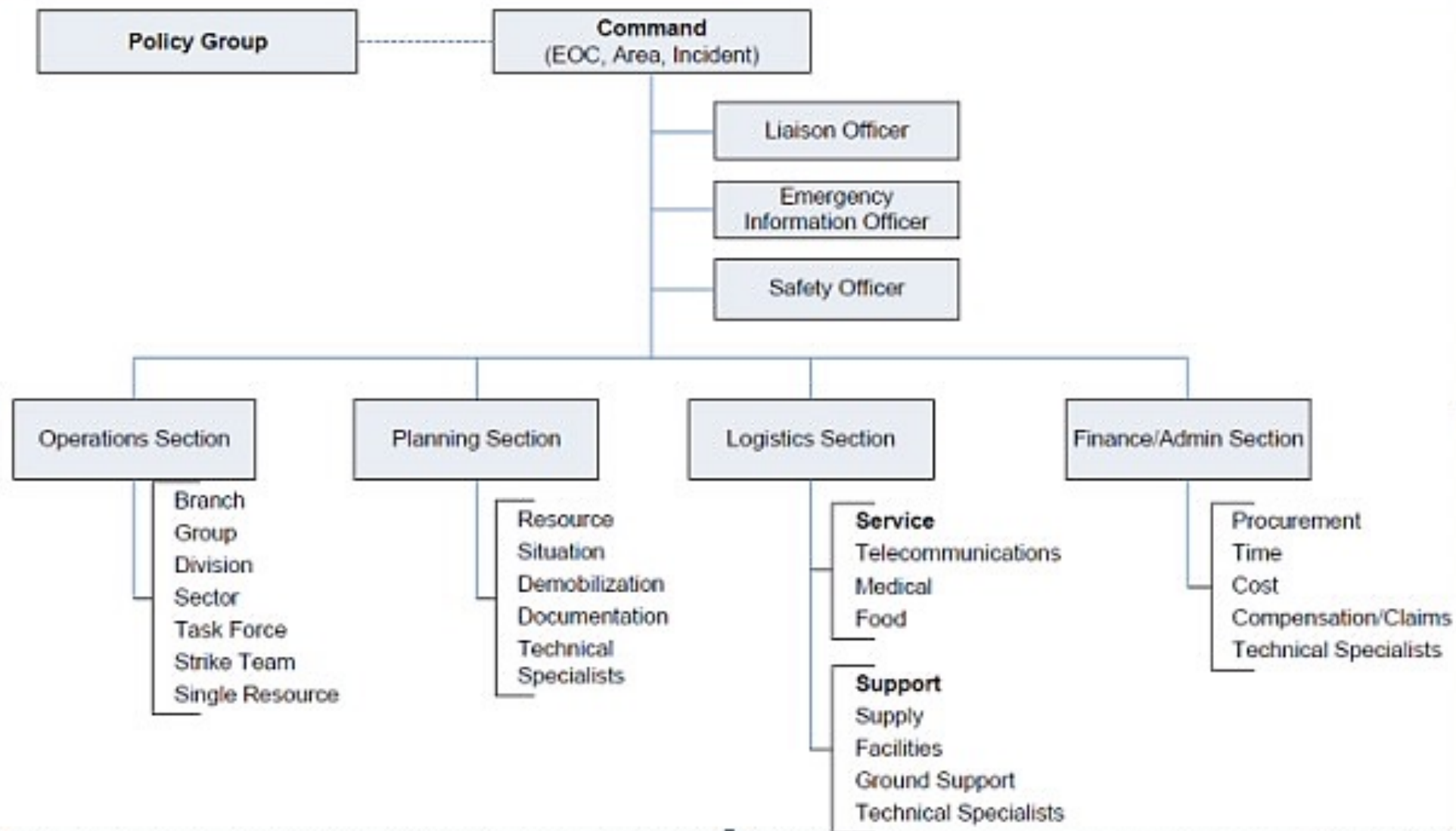
### State Regions

1. Coastal Region
2. Inland Region
3. Southern Region



## Operational Areas







# How Community Responds

- Emergency Shelter
- Food Distribution
- Access and Functional Needs
- Donations Management
- Financial Assistance
- Client Case Management
- Crisis Support/ Mental Health
- Cleanup/Rebuilding
- Housing
- And so much more...



National  
Voluntary Organizations  
Active in Disaster





# Working Together



## Key Elements:

Activation

Needs/Capabilities  
Identification

Ongoing  
coordination

Plan of  
action  
execution

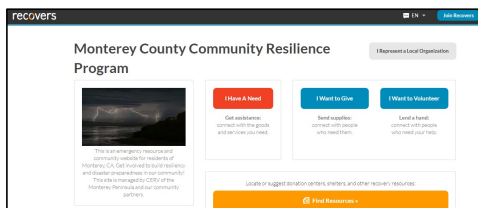
Receiving  
expertise,  
guidance

Deactivation;  
transition of  
incomplete  
items

Participation in  
after-action  
efforts

# PUBLIC ROLE

**It's everyone's job to take care of themselves and help others when possible. Remember: It can take hours before responders can reach you during a major disaster.**



**Volunteer and Donation Management** – Within the EOC, there is a donation unit and volunteer unit, that are activated to help coordinate donation and volunteer operations. If you would like to help someone in need, visit: <https://montereyco.recovers.org/>

**Try to get training and join an emergency response group prior to a disaster occurring so that you are more capable of helping others**



**CERT or Community Emergency Response Teams** - Local emergency management and first responders provide free CERT trainings to residents, including information on preparedness and response operations. During disasters, first responders may call on CERT volunteers to conduct an array of emergency response activities including traffic control, supply deliveries, and welfare checks. Learn more: <https://www.ready.gov/cert>



**American Red Cross** – Responsible for many emergency sheltering and mass care operations, along with assisting survivors of house fires and running a blood bank. The Red Cross offers volunteer opportunities and emergency operation trainings for its volunteers, along with skills training, such as CPR and EMT certifications. Visit <https://www.redcross.org/> to learn more



# RESOURCES

**Review Emergency Operations Plans (EOP) to learn county specific roles and responsibilities and contact local emergency management prior to a disaster to learn how you can work together when an emergency occurs**

## Monterey County:



- EOP: <https://www.co.monterey.ca.us/government/departments-a-h/administrative-office/office-of-emergency-services/plans>
- Email: [info@co.monterey.ca.us](mailto:info@co.monterey.ca.us)
- Phone: 931-796-1923

## San Benito County:



- EOP: <https://www.cosb.us/home/showpublisheddocument/240/637195349974030000>
- Email: [OES@cosb.us](mailto:OES@cosb.us)
- Phone: (831) 636-4168

## Santa Cruz County:



- Web Page: <http://www.co.santa-cruz.ca.us/OR3.aspx>
- Email: [OR3staff@santacruzcounty.us](mailto:OR3staff@santacruzcounty.us)
- Phone: (831) 454-2715

## Santa Clara County:



- Contact: Anna Swardenski, Director of Planning, Training and Community Resilience,
- Email: [anna@cadresv.org](mailto:anna@cadresv.org)
- Phone: 408-577-2175



QUESTIONS?



# South Bay Technical Assistance

Please complete the Zoom poll on screen while we close out today's program....



## Dates and Location

- First Fridays of November and December (11/5 and 12/3) from 9:30 to 11am
- Sessions to be held as interactive Zoom video conference meetings

## Tuition and Registration

There is no cost to participate. The series has been funded by the Bay Area Urban Areas Security Initiative (BAUASI).

To register for each session:

- 1) Use the QR code for the "events" tab on the CADRE website at [www.cadresv.org](http://www.cadresv.org), find session date and click on the registration link. Once you have completed the zoom registration, you will be sent an email with your unique access code to each of the scheduled webinar sessions.
- 2) BATEP site registration is also required and you will be directed on how to complete this info if needed.

## For More Information

Please contact Anna Swardenski, CADRE Director of Planning, Training and Community Resilience at [admin@cadresv.org](mailto:admin@cadresv.org) or 408- 377-2173. Or see our website for more info.

**Please note the following:** This course is designed for community volunteers, staff, and board members of nonprofit service providers and community-based organizations who want to better prepare and plan to meet the needs of their clients, consumers, volunteers, and staff for emergencies or disasters, including the ongoing COVID-19 pandemic.

## Prerequisites

NONE

## RESTORING OPERATIONS SAFELY -- NONPROFIT TECHNICAL ASSISTANCE "OPEN FORUMS"

These FREE interactive sessions are designed for nonprofits, community-based organizations (CBOs) and faith-based organizations (FBOs) in the UASI South Bay Hub (Santa Clara, Santa Cruz, Monterey, and San Benito counties) who are working to improve their own agency or organization's disaster planning and resiliency.

These open forums will allow participants an opportunity to work informally with CADRE and local emergency managers to

- discuss current planning efforts for your own agency
- ask questions about planning topics and content previously covered in the Community Preparedness series and what's coming up next
- gain support for and seek guidance or ideas on how to address specific planning challenges your agency or organization is facing as you work to enhance disaster readiness and resilience
- meet and work with other nonprofit colleagues engaged in planning efforts for their own organizations and share best practices, tips and innovative solutions

Think of these sessions like "open office hours" with the CADRE South Bay team of trainers and presenters. Bring your plans, your questions, comments or concerns, and talk with others who can support and offer tips and resources based on the unique planning needs of your organization. Sessions are scheduled for the following first Fridays of the month:

November 5, 2021 from 9:30 to 11:00am

December 3, 2021 from 9:30 to 11:00am

*These technical assistance sessions are open to representatives from CBOs, nonprofits, and faith-based organizations located throughout the south bay region of Santa Clara, Monterey, San Benito and Santa Cruz counties. These support sessions are part of the larger South Bay Community Preparedness series sponsored by the Bay Area Urban Areas Security Initiative (BAUASI).*




CADRE events



[www.cadresv.org](http://www.cadresv.org)



CADRE Home page



Please complete  
the Zoom poll on  
screen while we  
close out today's  
program....

# Closing Remarks

Let us know what other workshop topics you  
would like to see covered in the future...





# THANK YOU!

