We All Have a Role in Emergency Management

November 16, 2021
Welcome!

1. Type your name and organization in the chat

2. Change your participant name to First Name and Organization

   • Accessibility – ASL Interpreters and Zoom Transcription

   • ACCESS Coordinator = Anna if you need any assistance with today’s program
Workshop Objectives

✓ Inform participants about existing resources and processes

✓ Clarify roles and responsibilities of government and whole community partners
Roles in Disaster Management

The basics on roles, responsibilities, and structure of emergency operations and management
WHEN A DISASTER STRIKES

• First Responders will conduct an initial assessment of damage to prioritize needs **before helping anyone**
• Emergency Operations Centers will activate to coordinate information and resources for first responders
• Elected Officials will declare/proclaim an emergency

Remember that the top priorities of first responders and the EOC is to:
1. Protect Life
2. Protect Property
3. Protect the Environment
<table>
<thead>
<tr>
<th>Government</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>US Government</td>
<td>Responsible for national and international operations &amp; assisting states through funding, policies, and guidelines.</td>
</tr>
<tr>
<td>State Government</td>
<td>Responsible for state operations &amp; assisting local governments through funding, policies, and guidelines. Can assist counties when needed through state and regional EOCs and the National Guard.</td>
</tr>
<tr>
<td>County Government</td>
<td>Responsible for unincorporated county region operations and running the operational area EOC when asked by cities/special districts or multiple jurisdictions are impacted.</td>
</tr>
<tr>
<td>City Government</td>
<td>Responsible for all local operations and managing emergencies in their jurisdiction.</td>
</tr>
<tr>
<td>Special Districts</td>
<td>Provides and manages a specific service (ex. water district, school district).</td>
</tr>
</tbody>
</table>
Safe travels! The Federal Aviation Administration (FAA) ensures that flying is safe.

How much? The U.S. mint manufactures and distributes the coins we use. The Bureau of Engraving and Printing prints our paper money.

Ensuring national security. The Department of Defense provides the military forces needed to prevent war and keep our country safe.

Protecting plants and animals. U.S. Fish and Wildlife focuses on protecting endangered species.

To your health! The Food and Drug Administration (FDA) approves all medicines and sets food safety standards.

Learning more on your behalf. The National Institute of Health (NIH) supports research into the causes and cure of diseases.

Behind the wheel. Every state has a Department of Motor Vehicles. When you're old enough to get a driver's license, that's where you'll go.

Go fish! But first you'll need a state-issued fishing license. The same goes for hunting.

Tests to pass. Lawyers and other professionals must pass a state licensing exam in the state where they plan to work.

Retify! Any amendment to our Constitution must be approved, or ratified, by 38 states.

Getting well. A state controls all the hospitals within its borders and exerts direct control over specific facilities.

E lecting our President. Every state chooses electors for the Electoral College. Electors cast votes for whichever candidate gets the majority of votes in the state.

Road trip! About 4 million miles of roads cross the U.S.

Safe and sound. Community police, state troopers, the National Guard, and the FBI (Federal Bureau of Investigation) work to fight crime.

Your teachers, your schools. Local communities hire teachers, build schools, and provide transportation to and from school. What gets taught is the state's responsibility.

911 Quick, call 9-1-1. Your community's first responders — firefighters, police, and EMTs (Emergency Medical Technicians) — are there in minutes.

Read, play, enjoy. If you like libraries, sports fields, parks, and other recreation facilities in your community, say thank you to your local government.

Electricity, natural gas, and water are resources to be managed and distributed. Local communities are in charge.

Bumpety-bump. Without your local government to repair the roads and fix potholes, you may end up with a rough ride.
Everyone is responsible for their own personal and organizational preparedness and hazard mitigation.

Local city, district and county emergency management develop projects, plans, trainings, assessments, education, and outreach for preparedness and mitigation.

State and Federal Government provide funding and guidance.

- Emergency Response Plans
- Training and Exercises
- Community Outreach

- Public Education
- Hazard Assessments
- Infrastructure Improvements

Fire Departments, Law Enforcement, EMS, and Public Works (may be more departments based on the incident) manage the In Field operations (Incident Command).

Local and County Emergency & Department Operations Centers activate to coordinate info & resources.

Disaster response is managed at the local level, moving up as responders become overwhelmed - to county, regional, state, then national levels.

- Life Saving
- Incident Stabilization
- Property Preservation
- Evacuation & Mass Care

Everyone is responsible for their own personal and organizational recovery.

The EOC no longer manages the incident and local government depts begin moving back to regular operations.

State and Federal Government provide funding and guidance for recovery.

- Economic Recovery
- Debris Management
- Housing
- Health/Social Services
<table>
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<tr>
<th>Who makes policies?</th>
<th>Elected officials (ex. BOS, Governor)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Who declares/proclaims an emergency?</td>
<td>Elected officials (ex. BOS, Governor)</td>
</tr>
</tbody>
</table>
| Who enforces local laws?                               | Police Departments for cities
                                                | Sheriff for Unincorporated areas
                                                | CHP for traffic control on highways |
| Who enforces environmental regulations, including      | Environmental Health                  |
| water safety, air quality and waste management policies?|                                      |
| Who enforces regulations relating to food production   | Agricultural Commissioners Office     |
| (ex. pesticide use)?                                   |                                      |
| Who enforces laws against discrimination?              | Civil Rights Office                   |
| Who regulates building permits, code enforcement and   | Housing and Community development or  |
| development planning?                                  | Planning Department                   |
 Who is involved in disaster response operations is largely dependent on the type of disaster involved and whose jurisdiction it is.

<table>
<thead>
<tr>
<th>Public Safety &amp; Evacuations</th>
<th>Law enforcement</th>
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<tr>
<td>Fire Response</td>
<td>Fire Departments</td>
</tr>
<tr>
<td>Emergency Operations Center</td>
<td>Emergency Services Office/Department; city manager for city EOC, some locations have PD/FD running their EOC</td>
</tr>
<tr>
<td>Evacuation Facilities and Mass Care</td>
<td>American Red Cross or Department of Social Services operate, in coordination with facilities (Schools, libraries, and community centers) and food banks. SPCA or animal services manage evac and sheltering of animals</td>
</tr>
<tr>
<td>Health Care</td>
<td>Hospitals, Emergency Medical Services, and Health Department (including Behavioral &amp; Public Health)</td>
</tr>
<tr>
<td>Utilities</td>
<td>Utility Companies; Water Districts; Water Resources Agency; Public Works</td>
</tr>
</tbody>
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*Names may vary based on location, view your County or City’s Emergency Operations Plan to learn specifics for your region*
| WHO RUNS EMERGENCY OPERATIONS |

| Debris management                      | Public Works (may receive resources from Parks and Recreation or Facilities) |
| Mass Fatality Response                 | Coroner’s Office |
| Public Information                     | Public Information Officer; United Way |
| Water, Food, Air and Waste Safety      | Environmental Health |
| Damage Assessment                      | Resource Management Agency |
| Roads                                  | Transportation Agency |
| Other organizations that may support emergency operations Support | Public transportation agencies, Agricultural Commissioner’s Office, Chambers of Commerce, National Weather Service, Coast Guard, USGS, Community Foundations, and more depending on the incident |
EMERGENCY RESPONSE STRUCTURE

- **State Level**
  - Manages State resources to meet emergency needs of other levels
  - Coordinates mutual aid among regions and between regional and State levels
  - Serves as communication link between the State and Federal response system

- **Regional Level**
  - Manages and coordinates resources among operational areas
  - Coordinates information sharing between operational areas and the State level
  - Oversees State support for emergency response activities in the region

- **Operational Area**
  - Encompasses the county and all political subdivisions in the county, including special districts
  - Manages and coordinates information, resources, and priorities among local governments
  - Serves as the coordination and communication link between local and regional levels

- **Local Government**
  - Includes cities, counties, and special districts
  - Manages and coordinates overall emergency response and recovery activities in their jurisdictions

- **Field Response**
  - Emergency responders carry out tactical decisions and activities in direct response to a threat
  - Requires the use of ICS
Mutual Aid System Concept: General Flow of Requests and Resources

State

Region

Op Area and CBOs Unified During Response

Affected Local Governments

Unaffected Operational Areas

Local Governments in OA

State Agencies

Other Regions

Operational Areas

Local Governments in OA
Regions

State Regions
1. Coastal Region
2. Inland Region
3. Southern Region

Operational Areas

Coastal Region Branch
2333 Courage Drive, Suite H
Fairfield, CA 94533

Edward Westfall
Regional Administrator
(279) 203-8408 - Cellular

Artis Souza
Deputy Regional Administrator
(516) 591-1044 - Cellular

Vacant
Deputy Regional Administrator

Memoree McIntire
Senior Emergency Services Coordinator
(510) 220-0185 - Cellular

Adam Amaral
Senior Emergency Services Coordinator
(831) 444-1361 - Cellular

Mo Shafaghi
Associate Governmental Program Analyst (AGPA)
(707) 862-2372 - Office
(916) 591-1071 - Cellular
How Community Responds

• Emergency Shelter
• Food Distribution
• Access and Functional Needs
• Donations Management
• Financial Assistance

• Client Case Management
• Crisis Support/ Mental Health
• Cleanup/Rebuilding
• Housing
• And so much more...
Working Together

Key Elements:

Activation

Needs/Capabilities Identification

Ongoing coordination

Plan of action execution

Receiving expertise, guidance

Deactivation; transition of incomplete items

Participation in after-action efforts
It’s everyone’s job to take care of themselves and help others when possible. Remember: It can take hours before responders can reach you during a major disaster.

Volunteer and Donation Management – Within the EOC, there is a donation unit and volunteer unit, that are activated to help coordinate donation and volunteer operations. If you would like to help someone in need, visit: https://montereyco.recovers.org/

Try to get training and join an emergency response group prior to a disaster occurring so that you are more capable of helping others

CERT or Community Emergency Response Teams - Local emergency management and first responders provide free CERT trainings to residents, including information on preparedness and response operations. During disasters, first responders may call on CERT volunteers to conduct an array of emergency response activities including traffic control, supply deliveries, and welfare checks. Learn more: https://www.ready.gov/cert

American Red Cross – Responsible for many emergency sheltering and mass care operations, along with assisting survivors of house fires and running a blood bank. The Red Cross offers volunteer opportunities and emergency operation trainings for its volunteers, along with skills training, such as CPR and EMT certifications. Visit https://www.redcross.org/ to learn more
RESOURCES

Review Emergency Operations Plans (EOP) to learn county specific roles and responsibilities and contact local emergency management prior to a disaster to learn how you can work together when an emergency occurs

Monterey County:
- EOP: [https://www.co.monterey.ca.us/government/departments-a-h/administrative-office/office-of-emergency-services/plans](https://www.co.monterey.ca.us/government/departments-a-h/administrative-office/office-of-emergency-services/plans)
- Email: info@co.monterey.ca.us
- Phone: 931-796-1923

San Benito County:
- EOP: [https://www.cosb.us/home/showpublisheddocument/240/637195349974030000](https://www.cosb.us/home/showpublisheddocument/240/637195349974030000)
- Email: OES@cosb.us
- Phone: (831) 636-4168

Santa Cruz County:
- Web Page: [http://www.co.santa-cruz.ca.us/OR3.aspx](http://www.co.santa-cruz.ca.us/OR3.aspx)
- Email: OR3staff@santacruzcounty.us
- Phone: (831) 454-2715

Santa Clara County:
- Contact: Anna Swardenski, Director of Planning, Training and Community Resilience,
- Email: anna@cadresv.org
- Phone: 408-577-2175
QUESTIONS?
South Bay Technical Assistance

Please complete the Zoom poll on screen while we close out today’s program....

RESTORING OPERATIONS SAFELY – NONPROFIT TECHNICAL ASSISTANCE “OPEN FORUMS”

These FREE interactive sessions are designed for nonprofits, community-based organizations (CBOs) and faith-based organizations (FBOs) in the UASI South Bay Hub (Santa Clara, Santa Cruz, Monterey, and San Benito counties) who are working to improve their own agency or organization’s disaster planning and resiliency.

These open forums will allow participants an opportunity to work informally with CADRE and local emergency managers to:
- discuss current planning efforts for your organization
- ask questions about planning topics and content previously covered in the Community Preparedness series and what’s coming up next
- gain support for and seek guidance or ideas on how to address specific planning challenges your agency or organization is facing as you work to enhance disaster readiness and resilience
- meet and work with other nonprofit colleagues engaged in planning efforts for their own organizations and share best practices, tips and innovative solutions

Think of these sessions like “open office hours” with the CADRE South Bay team of trainers and presenters. Bring your plan, your questions, comments or concerns, and talk with others who can support and offer tips and resources based on the unique planning needs of your organization. Sessions are scheduled for the first few Fridays of the month:

November 5, 2021 from 9:30 to 11:00am
December 3, 2021 from 9:30 to 11:00am

These technical assistance sessions are open to representatives from CBOs, nonprofits, and faith-based organizations located throughout the south bay region of Santa Clara, Monterey, San Benito and Santa Cruz counties. These support sessions are part of the larger South Bay Community Preparedness series sponsored by the Bay Area Urban Areas Security Initiative (BAUASI).
Closing Remarks

Let us know what other workshop topics you would like to see covered in the future...

Please complete the Zoom poll on screen while we close out today’s program....
THANK YOU!