WE ALL HAVE A ROLE!

ROLES IN EMERGENCY MANAGEMENT

EVERYONE HAS A ROLE TO PLAY IN EMERGENCY MANAGEMENT, WHEN A MAJOR EMERGENCY OCCURS EVERYONE MUST:

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**YOU & YOUR COMMUNITY**

- Follow your emergency plan.
- Act quickly.
- Monitor local news, radio, and government websites & social media
- Follow official instructions.
- Proceed with caution.
- Check on and help others, it can take hours before first responders can reach you during a major disaster
- Call 911 for life threatening emergencies and 211 for everything else.
- Check in with your work and volunteer organizations.
- Contact your insurance company.
- Rebuild/replace damaged property.
- Manage your mental & physical health.
- Check on and help others.

**STAY SAFE**

- Follow your emergency plan.
- Act quickly.

**STAY ALERT**

- Follow your emergency plan.
- Act quickly.

**RESPOND**

- Follow official instructions.
- Follow emergency plans.
- Coordinate information with partners.
- Alert the public regarding life safety.
- Assess damage and prioritize needs BEFORE responding.
- Activate the Emergency Operations Center (EOC) to coordinate information, response, and resources.
- Response starts locally and moves up to larger government bodies as resources run out.
- Rebuild government facilities
- Provide some recovery assistance

**RECOVER**

- Rebuild government facilities
- Provide some recovery assistance

**GOVERNMENT & FIRST RESPONDERS**

- Protect life, property & the environment.
- Follow emergency plans.
- Coordinate information with partners.
- Alert the public regarding life safety.
- Assess damage and prioritize needs BEFORE responding.
- Activate the Emergency Operations Center (EOC) to coordinate information, response, and resources.
- Response starts locally and moves up to larger government bodies as resources run out.
- Rebuild government facilities
- Provide some recovery assistance

*Note: Recovery assistance is meant as a backup and as such is not guaranteed, is often limited, and must be applied for.*
GOVERNMENT ROLES IN EMERGENCIES

During a disaster, the top priority of responders is to protect life, property, then the Environment. Responders will work to address the disaster and assist those impacted, without discrimination and regardless of citizenship status. Read below to learn about different government roles in response.

LEVELS OF GOVERNMENT AND THEIR ROLES IN EMERGENCY MANAGEMENT

<table>
<thead>
<tr>
<th>FEDERAL GOVERNMENT</th>
<th>STATE GOVERNMENT</th>
<th>COUNTY GOVERNMENT</th>
<th>CITY GOVERNMENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manages national and international operations &amp; assists states through funding, policies, and guidelines.</td>
<td>Runs state operations &amp; assists local governments through funding, policies, guidelines, the National Guard, and state &amp; regional Emergency Operations Centers (EOCs).</td>
<td>Manages operations for the unincorporated county and activates the operational area EOC when asked by cities/special districts or multiple jurisdictions are impacted.</td>
<td>Manages all local emergency operations</td>
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GOVERNMENT DEPARTMENT & ORGANIZATION’S ROLES IN EMERGENCY MANAGEMENT

<table>
<thead>
<tr>
<th>Emergency Operation Centers</th>
<th>Law Enforcement</th>
<th>Fire Departments</th>
<th>Coroner’s Offices</th>
<th>Public Works</th>
<th>Resource Management Agency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coordinate disaster response information and resources</td>
<td>Manage evacuations and public safety</td>
<td>Manage fire mitigation and response operations</td>
<td>Manage mass fatality response</td>
<td>Conducts debris removal and management of the jurisdiction’s roads</td>
<td>Conducts building damage assessments</td>
</tr>
</tbody>
</table>

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<thead>
<tr>
<th>Elected Officials</th>
<th>Housing &amp; Community or Planning Departments</th>
<th>The Red Cross or Social Services</th>
<th>SPCA</th>
<th>Health Departments</th>
<th>Environmental Health</th>
</tr>
</thead>
<tbody>
<tr>
<td>Make policies &amp; declare or proclaim emergencies (impacts regulations &amp; funding)</td>
<td>(Based on jurisdiction) regulate building permits, code enforcement &amp; development planning</td>
<td>(Based on disaster) run evacuation facilities and mass care operations</td>
<td>Manages animal evacuation and emergency sheltering</td>
<td>Manage health emergencies and increased health care needs during disasters</td>
<td>Ensures water &amp; food safety, air quality &amp; waste management policies and enforces environmental regulations</td>
</tr>
</tbody>
</table>

Other organizations that may support emergency operations include: Public Transportation Agencies, United Way, Utility Companies, Water Districts, Water Resources Agency, Agricultural Commissioner’s Office, Chambers of Commerce, National Weather Service, Coast Guard, Schools, Libraries, Churches, Community Center, USGS, Community Foundations, and more, depending on the incident.