



## **PUBLIC SAFETY POWER SHUT OFF PERSONAL PREPAREDNESS ACTIVITIES**

### **GET READY (Do this today)**

1. Go to [www.pge.com](http://www.pge.com) and make sure your phone number and address are current so you receive their notifications of the shutoff. Customers can call 1-866-743-6589.

*If you do not have an account* but wish to receive alerts for one or more areas (zip codes) call 1-877-900-0743 (Renew annually) cancel 888-611-1743 or go to [www.pge.com/pspszipcodealerts](http://www.pge.com/pspszipcodealerts) or text "ENROLL" to 97633.

2. **If you have medical support devices** that need electricity (electric wheelchair, lift, CPAP machine, etc.) register for the [Medical Baseline](#) program. PG&E provides extra notifications to Medical Baseline participants and is working closely with the [California Foundation for Independent Living Centers](#)(CFILC) to provide additional support.

If you are at risk of being adversely affected by Public Safety Power Shutoffs, use this form to apply for resources through the CFILC. (Including battery chargers, hotels and transportation)

- <https://disabilitydisasteraccess.org/power-safety-shutoff-resources-application/>

3. Sign up for [AlertSCC \(Emergency Alerts\)](#) and [Nixle](#) (information updates)

Put the contacts into your phone and edit settings so that these calls will get through even if your phone is on Do Not Disturb (see below). Also include the alert system emails [noreply@everbridge.net](mailto:noreply@everbridge.net) or [no-reply@emails.nixle.com](mailto:no-reply@emails.nixle.com) so they don't go to junk mail.

**iOS:** On an iOS device, go to the home screen, open the Settings app and select Do Not Disturb. On the Do Not Disturb screen, scroll down to the Phone area, tap Allow Calls From and select Favorites. If you haven't designated any favored contacts, open the person's entry in the Contacts app and tap Add to Favorites. Back on the Do Not Disturb settings screen, you can also tap on the Repeated Calls button to allow a second call from the same person within three minutes.

In later versions of the iOS software, you can [let specified numbers through](#) when Do Not Disturb is enabled, even if those contacts are not on your Favorites list. Just open the contact card, tap the Edit button in the upper-right corner, select Ringtone and turn on the button next to Emergency Bypass. Tap Done.

4. Identify methods to charge your

- Cell Phone (car charger, rechargeable battery backup, solar, etc.)
- Medical Devices (CPAP, electric wheelchair, home hospital beds, chair lifts, etc.)
- Refrigerator (if refrigerated prescriptions or infant formula is needed)



5. If you don't think you can keep your phone charged, purchase a NOAA Weather Alert radio with "WEA" capability so you can still receive emergency alerts or evacuation notices. (has AA battery backup power)
6. Purchase batteries for flashlights/lanterns well in advance of the shutoff
7. Store food that doesn't require cooking.
8. Disconnect garage door and make sure you can open it without power.
9. If you are considering purchasing a gasoline generator, know that you can only store 5 gallons of gasoline at home and this amount of fuel will not provide power for 7 days. Also read up on safety measures/fire safety when using any generators. Consider propane or natural gas generator alternatives.
10. Consider **purchasing a ham radio** (no license needed) and have the Local Ham Radio group programmed in so you can HEAR what's going on. (You won't be able to TRANSMIT unless you have a ham radio license).
11. If you have concerns about trees on your property that are near PG&E lines, request a PG&E Consulting Arborist at 800-743-5000.

### **GET SET (48-24 hours before shutoff)**

1. Fill cars with gas (gas stations can't pump gas during outages) – keep tanks at least  $\frac{1}{2}$  full at all times.
2. Charge all battery backup devices.
3. Spread the word! Contact family and neighbors who may need assistance.
4. Print a paper copy of important phone numbers in your cell phone.
5. Freeze water in empty liter bottles to extend refrigeration or fill an ice chest with ice and keep in a cool place.
6. Do not use any outside tools/equipment that might produce sparks and cause a fire.
7. Monitor [PG&E's PSPS 7 day weather forecast link](#).

### **GO! (power is out)**

1. Work with friends/neighbors to strategize ways to extend phone charges.  
**Set phone on low power mode**



IOS Settings, Battery, Low Power Mode

2. Eat the perishable food first. See [Food Safety Tips](#).
3. Monitor Trusted Information Sources for status updates

Local government website, social media and Next-door.com.

PG&E Updates <https://twitter.com/pge4me>  
<https://www.facebook.com/pacificgasandelectric/?nr>

4. Consider checking into a hotel outside the impact area (especially those who use medical devices or would have difficulty managing the heat without air conditioning).

### ***Older Adults and/or Persons with Disabilities***

- Contact PG&E in advance about any specific needs regarding machines or other life-sustaining devices that depend on electricity. If lack of electricity would create an immediate threat to life or safety, local public safety agencies should also be given advance notification.
- To expedite emergency response, house numbers should be readily visible from the street.
- For people using battery-powered mobility or breathing equipment, keep batteries fully charged every day. Contact your medical equipment provider to see if they can during a power outage.
- Establish a support network of friends and neighbors who can check in with you periodically.
- Keep a flashlight or lantern equipped with fresh batteries within easy reach, so that some light is immediately available if the power does go out. For people with limited reach or grasping ability, inexpensive battery-operated touch lamps are a good option. Such lights can be installed in areas of greatest use, and are small enough to be carried in an emergency. Do not use candles or oil lamps for light in an emergency, as they can be fire hazards.
- Store supplies of medicine and drinking water so they will be readily accessible in the event of a power outage.
- Homes with electric pumps bringing water into the house may be disrupted during power outages.
- Assemble a 10-day supply of prescription medications and durable medical goods and store them in a convenient location, in the event that a prolonged electrical disruption or other emergency should require evacuation. A copy of emergency contact numbers and current prescriptions should be stored in the same location.