



Collaborating Agencies' Disaster Relief Effort

2731 North First Street, San Jose, CA 95134

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## **CADRE SVCN InterAgency Coordination Meeting NOTES**

### **Monday September 14, 2020 10:00-11:30 a.m.**

#### **LINKS**

- [Social Distancing protocols & searchable database](#)
- [Searchable map of testing sites; pop-up and by appt locations](#)
- [Information re: case investigation & contact tracing; resources for isolation & quarantine questions](#)
- [Business Call Center and FAQ Team](#)
- [Community Foundation Wildfire Relief Fund Grants For Nonprofits](#)
- [Sign up for CADRE Preparedness Trainings](#)
- [Become a CADRE Partner](#)
- [Opt In to receive the CADRE Newsletter](#)
- [San Jose Collective Impact Unmet Needs Grant closes 9/25 4:00pm](#)
- [Law Foundation Tenant Rights](#) Intake Line 408-280-2424
- [Assistance for small landlords](#)
- [San Jose Grants](#)
- [www.COVID19prepared.org](http://www.COVID19prepared.org) – Social Distancing protocols & searchable database
- [sccfreetest.org](#) – Searchable map of testing sites; pop-up and by appt locations
- [sccstayhome.org](#) – information re: case investigation & contact tracing; resources for isolation & quarantine questions
- County Business Call Center and FAQ Team: [sccgov.org/cv19business](http://sccgov.org/cv19business)

#### **ANNOUNCEMENTS**

- Tzu Chi Foundation offers Emergency Financial Assistance to Northern California wildfire survivors with homes destroyed or severely damaged. Can be renters or owners with primary residency. <https://www.tzuchi.us> Hotline 408-256-0571 Current deadline 10/11/20. [Minjhing\\_hsieh@tzuchi.us](mailto:Minjhing_hsieh@tzuchi.us)
- Please have college students and others with questions about breaking leases get in touch with the Law Foundation at 408-280-2424 or [lawfoundation.org/housing](http://lawfoundation.org/housing) Michael Trujillo
- Senior Adults Legal Assistance (SALA) also provides free legal assistance to Santa Clara County residents 60 or older with Housing Discrimination and Landlord Tenant matters. To request assistance please call SALA at (408) 295-5991 Georgia Bacil
- Bay Area Legal Aid 408-283-3700
- Asian Law Alliance 408-287-9710 is also a great resource for landlord tenant issues here in Santa Clara County.
- Project Sentinel (650) 856-4062 [www.paloaltomediation.com/pamp.heml](http://www.paloaltomediation.com/pamp.heml) is also a great resource for fair housing issues.
- The City of San Jose is funding Sacred Heart Community Service and Destination:Home to support resident rental relief by paying landlords. Reach out to Sacred Heart.
- West Valley Community Services assists the following zip codes :95014, 95030, 95032, 95033, 95044, 95070, 95129, 95130. We have a food pantry & also provide Emergency Financial Assistance. Please call the covid-19 Hotline 408-366-6092. For more information you can email [recert@wvcommunityservices.org](mailto:recert@wvcommunityservices.org) or check out our website <https://www.wvcommunityservices.org/>
- AASC has a daily Viet radio talk show on 1430 AM and monthly TV program. If you need to reach out



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to the Vietnamese American community, we would love to help! MyLinh Pham

[mylinhhopham@gmail.com](mailto:mylinhhopham@gmail.com)

- My name is Marty Estrada. I represent a non-profit called Midtown Family Services. I have a program to house reentry clients (folks coming out of prison) There is a qualification criteria, potential clients must met. We will house clients via room rentals, shared units, and or if client is living with family. This is a (1) year rental assistance housing with case management services. Folks interested can call me or email me at (408) 769-2812 or [mestrada@midtownfs.org](mailto:mestrada@midtownfs.org)
- Reminder for those that sustained losses from the Northern California fires in Butte, Lake, Monterey, Napa, San Mateo, Santa Cruz, Solano, Sonoma, or Yolo Counties, you can now apply for federal assistance.

To begin the process:

1. Apply online with the Federal Emergency Management Agency (FEMA), at:

<https://www.disasterassistance.gov/>

OR

2. Call 800-621-3362 or 800-462-7585 (TTY).

FEMA encourages you to apply online whenever possible.

- Please remind applicants that did receive an SBA application they must return the application. It is part of the registration process.
- SVILC is Santa Clara County's Disability Disaster Access & Resource Center (DDAR) – a program of the California Foundation for Independent Living Centers <https://disabilitydisasteraccess.org/>
- Red Cross Assistance via 1-800-REDCROSS for unmet needs including health services, mental health services, spiritual care, and referrals for other needs.
- If you DID NOT receive the CADRE Connection newsletter, [Opt In Here](#)
- E/S Care – Sue O'Cronin. Destigmatization of COVID-19. Working with an organization offering an outdoor space for CIS Debriefing – people who have lost homes and impacted by the fires.

## QUESTIONS AND ANSWERS

Q - Is any organization providing air filters or assembling do it yourself (DIY) air filters with box fans? How is the supply of N-95 masks holding up in SCC? Where are they available to residents?

A - You can make an air filter by placing a HEPA filter on the intake side of a box fan. Rich Saito

Q - Is there LAC in Butte County yet?

A - The state is currently coordinating with the county and FEMA for the opening of a LAC in Butte County.

Q - Will there be wildfire recovery workshops for people who aren't ranchers?

A – None are planned at this time.

## MEETING NOTES

### CADRE - Marsha Hovey

To commemorate the 6<sup>th</sup> month of COVID, participants were asked to log in to Menti.com to share information about their organizations and services being provided to the community for COVID or fires. Menti created a word cloud that was shared with the group.

Today's session is designed to update our community based organizations on the status of COVID-19 and the fires because we have two disasters at least going on right now within our county and then facilitate the understanding of the activities across all of our essential services so that we can make sure that anyone that's providing the same activities is connected, make sure that our coordination, collaboration, cooperation and



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communication are all as effective as they could possibly be right now.

### **CADRE - Anna Swardenski**

We are using Otter A.I. to provide live closed captioning for this morning's meeting.

### **Santa Clara County CBO liaison - Hilary Armstrong**

#### **Case Trends: as of 9/10/20**

Total cases: 19,143; total deaths: 276

There was a problem with CalREDIE last week and EOC staff were unable to download new case data, and that impacted the County's case and death data reporting

#### **County Elevated to Tier 2 (Red) in State Framework:**

Every county assigned to one of four tiers by the State based on rate of new cases and positivity rate

Data reviewed weekly and tiers are updated on Tuesdays

Last Tuesday, State announced County was elevated to Tier 2; Rate of new cases haven't decreased, but State equity adjustment was made based on County's testing

There's a lot of information on our website and social media channels about what that means but if you have any questions please feel free to ask me, specifically.

#### **Tier 2 (Red) in State Framework – cont'd:**

- Additional businesses and activities now allowed to resume under the State's framework: K-12 schools (after 14 days in Red Tier), most indoor personal care services, indoor operations of museums, zoos, and aquarium (25% capacity), gyms and fitness (10%), and malls (50%). Website has info for schools.
- Due to risks, indoor dining, theaters, and gatherings remain prohibited by County's Order, as well as personal care services that require client to remove face covering

#### **COVID-19 Testing:**

- More than 26,000 tests completed by County in August
- Testing at the County Fairgrounds has been ramped up to 1,500 appointments available now per day
- Pop-up, no-appointment testing in San José and Gilroy

#### **Update on COVID-19 Related Food Distribution**

- Transition of Countywide coordination from City of San Jose to County effective 10/1/20
- City of San Jose RFPs out, including "unmet needs" and "collective impact/backbone organization"
- Collaborative work w/CBOs  
We are actively working with CBOs and we are actually going to be hosting a conversation this Friday with some of the food distribution CBOs so we'll be in touch. We know that it's very short notice. And so this is just the first of many conversations but if you are working in the food space related to COVID-19, we'll be reaching out to both invite you to that and hopefully continue these conversations. There will be a report to the Board of Supervisors regarding COVID-19 related food distribution on October 6.
- Report to Board of Supervisors 10/6/20

#### **SCU Lightning Complex Fire:**

- EOC activated to facilitate County's response to SCU Lightning Complex Fire, cooperating w/ CAL FIRE and other agencies to protect lives and property
- 396K acres burned, 97% contained
- 136 residential structures destroyed, 20 damaged (not just Santa Clara County)

#### **CZU Lightning Complex Fire:**



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- 86K acres burned, 84% contained
- 931 residential structures destroyed; 90 damaged (not just Santa Clara County)

#### County Resources for SCU and CZU Fires:

- Recovery Workshops for Ranchers
- Today at 6:30pm: Costa Alameda Cattlemen's Association, Pleasanton (call 925-519-9017)
- Tuesday, September 15th at 2:00 p.m on Zoom
- <https://ucanr.zoom.us/j/94853897773>
- Wednesday, September 16<sup>th</sup> at 9:00 a.m. Laird Park, 8520 Grayson Rd., Modesto
- Additional info available at: <https://www.sccgov.org/sites/oes/Pages/home.aspx>

#### Role of Liaison Group

The Liaisons interact and share EOC and COVID-related messaging and information and convey back concerns and updates to EOC leadership. Audience includes: Electeds, constituents, local chambers of commerce, business associations, CBOs, and economic development staff.

#### Business Call Center and FAQ Team ([sccgov.org/cv19business](https://sccgov.org/cv19business))

Available to answer individual questions from CBOs and businesses regarding Public Health Orders and other COVID-19 related issues

#### Other Key Sites for Information:

- [www.COVID19prepared.org](http://www.COVID19prepared.org) – Social Distancing protocols & searchable database
- [sccfreetest.org](http://sccfreetest.org) – searchable map of testing sites; pop-up and by appt locations
- [sccstayhome.org](http://sccstayhome.org) – information re: case investigation & contact tracing; resources for isolation & quarantine questions

#### Cal OES Voluntary Agencies Liaison – Nicole Benson's report is being given today by Colleen Zaremba from FEMA.

##### COVID-19

- The California Business, Consumer Services, and Housing Agency created a new website for the "Housing is Key" campaign aimed at connecting renters and landlords experiencing economic hardship due to COVID-19 with helpful information and resources. Website: (<https://www.bcsh.ca.gov/> and <https://landlordtenant.dre.ca.gov/>).
- CalHope Crisis Counseling Warm Line continues to receive calls. More information can be found at [calhope.dhcs.ca.gov](http://calhope.dhcs.ca.gov)

##### FIRES

- Cal OES is working closely with Santa Clara county to assess damages to aid in determining eligibility for federal assistance.
- Cal OES is working with FEMA to register evacuees from Santa Cruz for FEMA Individual Assistance

The state is working closely with FEMA Mass Care team on the outreach for mass care for folks in the non-congregate shelters, specifically focused on Santa Cruz and Santa Clara.

FEMA – Charles Craig

**FEMA Region IX Voluntary Agencies Liaisons –**

**COVID-19** – Charles Craig

**Complex Fires 5558** – Colleen Zaremba



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**Charles** - As you know, California is part of the declaration for COVID response and we have public assistance stood up. That'll be through the end of this year. Crisis Counseling Program, and also the lost wages, was also stood up. That required an application by the state. It was due on September 10, and I believe California has submitted that. Additionally, we are working with HHS Health and Human Services. They have a program that they refer to as CRAFT COVID response assistance field teams. These are teams that they send out when they see hotspots or areas where infection rate is higher than the surrounding communities. They try to determine what the reason is for those infection rates and come up with some type of mitigation courses of actions. We are supporting that in eight different counties, Sacramento probably the closest, Stanislaus is another. Eventually we will be going into every county in the state. And we're reaching out to grassroots organizations to leverage them to try to impact the spread of the virus.

**Colleen** - Currently, there are a total of 30 fires that have been threatening 50,187 structures, and they've impacted 27 tribes within the state. There have been significant increases in non-congregate sheltering in the last 24 hours. Our FEMA messaging has really focused on registering virtually for Individual Assistance. And we do have Disaster Survivor Assistance Programs and IA teams that are out in the field at some of the Local Assistance Centers to assist at what we call our Mobile Registration Intake Centers. So those are set up outside of some of the Local Assistance Centers. Currently in Santa Cruz and Napa. FEMA is also in Sonoma (no LAC)

We have mass care teams that have been conducting physical outreach at the Santa Cruz fairgrounds. They conducted outreach this weekend, spoke with survivors, collecting information and they've messaged that back to the state and to the county to reach out and see if there are any unmet needs for those folks at that time. We have Red Cross and other partners, facilitating feeding operations in San Mateo, Monterey, Riverside, San Bernardino, Santa Cruz, San Francisco, Santa Clara, and we haven't received any requests for FEMA, at this time, to assist in that. **Let partners know that for folks that are registering for our FEMA programs to make sure they return their SBA loans, because if they don't return their SBA loans, they won't be able to receive FEMA funds. Currently our Disaster Unemployment Assistance application deadline is September 28.**

#### **City of San Jose, Community and Economic Recovery Section of the EOC - Andrea Flores-Shelton**

We are I report to Kim Walesh and up to the EOC directors. In addition to our Community and Economic Recovery Branch and you're all familiar with Jeremy Shoffner who continues to work with us on our outreach and education - continuing to make sure that our virtual Local Assistance Center remains updated.

We're working very closely with the EPIO, but in addition to our Branch work we also have an inter departmental Task Force so we're making sure that our branch is coordinating with all of our departments, so that we have a holistic picture about the status of the community and economic recovery.

We're also convening a Community Leaders Forum, specifically focused on our communities of color and trying to ensure that we are hearing from those most impacted and those most vulnerable during COVID-19. Our objectives are to invest in our most vulnerable communities, to empower our communities to build resilience, and to partner. Partner, not just with community, but with the county with our nonprofit partners. So, this is an immediate approach, we have our branches in charge of moving. \$25 million in Corona virus relief funds out into the community and as you've probably heard those dollars need to be spent by December 30 of 2020. So this is an immediate strategy as well as we have a longer term strategy where we need to monitor how the community recovery is going as well as the economic recovery so there's a multi prong approach to



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our to our branch.

The immediate focus, and I know some of you have been engaged and we continue to try to sort of widen the net of who we're engaging with, but what we are doing right now is we went to Council and we received approval for moving \$23 million of coronavirus relief funds into the community for small business support, workforce development, for childcare to support childcare providers, and to move grant funds that will be available to nonprofits. Right now we're finalizing contracts with our intermediaries. We're finalizing the contract with Silicon Valley Community Foundation, who will be our intermediary to move the coronavirus relief funds into nonprofit hands. These situations that go all the way back to March, where nonprofits if they were struggling and can demonstrate that there was a COVID impact to their organization. We should be able to grant funds to those nonprofits.

We're also moving with rental relief - that's specific rental relief for residents. We're working with Sacred Heart, Destination home to move those funds out and into the hands of landlords, so that they do not have an impact on our residents so those contracts are moving and what's happening next Tuesday at Council is that there was a remaining \$2 million worth of funds, where we were going through a process of understanding what's the current priority for those. We really want to spend the funds, what's the most effective way to put those out, what's the easiest way to spend those by December 30, and how can we get them to our most vulnerable communities. We're very thankful we had a survey that went out, we had 1200 respondents. So want to thank those of you who got the word out. That survey is helping us line up with the current priorities are and move those monies out.

**City Council on the 22<sup>nd</sup> will listen to Item 3.7. That's where our recommendations will be discussed by Council. The item right before that is 3.6, which is the rebalancing of the entire coronavirus relief funds.** And so, that means, what has been spent, what hasn't been spent, and there may be additional dollars for rental resident assistance, which then we would determine where can those funds be again spent effectively easily an impact our most vulnerable. A lot is happening this week in terms of determining where the remaining 2 million, and potentially a couple more million dollars, how those funds will be spent so we'd love to make sure, make sure that the nonprofit community is aware of this conversation and weighs in. With that, in the report I think the last thing I want to say on behalf of Jeremy Shoffner as well is thank you to those who have asked for our for language trifold brochures. We have more, and we'd love to get those out to community as soon as possible.

### **Silicon Valley Community Foundation – Manny Santamaria**

We will be pleased to work with the City of San Jose on the COVID-19 response and focusing those dollars back out to the community and nonprofits. You'll see emails and you'll see social media messages, announcing the application process for the Wildfire Relief Fund and the description of the work to be funded in the next few weeks on our website. <https://www.siliconvalleycf.org/san-mateo-santa-clara-fire-relief>

We are currently receiving applications for organizations in San Mateo and Santa Clara County, that are focused on response relief and recovery phases of the fire response. To us, response means food temporary shelter, emergency childcare. Relief examples are emergency financial assistance, Resource and Referral, medical care, and legal services for example.

And then finally, the Recovery phase, which we are hoping to focus between September and Spring 2021 is long term case management, resource and referral and mental health services for the affected community. And so, as you can see, we have our link to the application process for both San Mateo and Santa Clara County,



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it's open right now, and we welcome any organization that has a 501(c)3.

COVID -19 Regional Nonprofit Emergency applications close September 30th

There are 100 organizations that are on a waitlist. And so rather than continuing to take more on, we will close it and then fundraise for those organizations on the waitlist.

### **CADRE/SVCN Report – Marsha Hovey, Chair of CADRE Board of Directors and Kyra Kazantzis, CEO for SVCN**

We've been coordinating several things with NorCal VOAD, the Public Safety Power Shutoffs and all of the fires and COVID so we are in dialogue with Nortel VOAD and with the State and FEMA all the time.

Our next coordination meeting is going to be on the 28th of September at 10:00 a.m. There's just too much going on to go a whole month. It's a separate registration from the normal monthly meetings. [Here is the link to register.](#)

And we are also working with San Jose and the County on their Recovery planning. Need to know about the issues and gaps you are seeing so they get included in the planning.

We have a new newsletter, you should have all received it because we sent it out to the distribution list for this call. It's called the CADRE Connection and it will come out on the fourth Monday of the month. If you didn't receive it and you're on these calls, check your junk mail and see if it's there. And if it's not there, [here is the Opt In link.](#) We won't be sending out emails about these Coordination meetings. What we want you to do is either check the newsletter or go to our website which we will keep updated as things happen during the month. If it's something that's really timely that needs to go out right away, we'll put it on the homepage of the CADRE website so we need you to go look there, regularly and see what's new. If you have information to share for the website or the newsletter – especially new assistance programs - email [cadreeoc@gmail.com](mailto:cadreeoc@gmail.com).

We did help Salvation Army in Santa Cruz with volunteers for a week. We sent to help distribute food to hotels. And I want to especially say thank you SEWA international whose volunteers are mostly in the East Bay. They sent, at least eight people over the hill which is a 90 minute drive to serve for an hour and a half and then drive back. I really appreciate their passion to serve and that they were willing to go that far.

We still have [preparedness workshops](#) coming up. Go to the CADRE website and look under Preparedness Webinars.

[If you have not joined CADRE, please do.](#) It's free. We consider you all partners and we would like you to add your organization to those who believe that CADRE is an important part of the disaster response. We don't want partnership to be something that anyone has to pay for but we do want to have a very long list of people that support this notion of having coordination during disaster response.

### **Silicon Valley Council of Nonprofits (SVCN) – Kyra Kazantzis**

- SVCN and CADRE have some funding through the CARES Act to purchase PPE (including protective office equipment) for nonprofits
- We'll be partnering with VMC Foundation for the distribution
- We have current availability of cloth masks and KN95s and will be sending out a call for requests next Thursday.



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We are lucky enough to be getting some CARES Act funding to stockpile PPE for community based organizations and that includes things that folks might need in the workplace to keep them safe including shields and directional signage so it's a very generous and flexible grant from the federal government. The way we're going to administer that is with a partnership with VMC Foundation, and we will have current a call for requests this Thursday in the SVCN newsletter, so if you are with a CBO or know a CBO who is in need of any of those things we will be getting the request for a call to information out on Thursday. Currently we do have availability of cloth masks, and KN95, even before this purchase. There will be a new request form up on the SVCN website soon, or you can email the CADRE Duty Officer.

### **Food and Meal Distribution. City of San Jose – Neil Ruffino**

I definitely want to thank Hillary, who presented earlier, in terms of the partnership with the city and the county. We have a collective impact unmet needs grant that has been released. [www.grants.sanjoseca.gov](http://www.grants.sanjoseca.gov) Closes 9/25 4pm

Transitioning countywide coordination to Social Services Agency by 10/1  
School Meal **waiver**

Part of our efforts around these RFPs is to get the contract out as the funds need to be spent by December 30. We're transitioning the county wide coordination of food distribution to the county. In particular, coordination with the social services agencies by October 1. So that's been going really well we've been meeting with a number of the county staff, over the last few weeks, and helping and participating in the nonprofit meeting that will be happening on this Friday around food distribution.

School districts have received a waiver for children, 18 and below to pick up food at their school sites. Children do not need to be present with parents to pick up the food. They can pick up as much food as they need for their family members, when they go there. So in a sense, children under 18 should be able to get any meals during the school week for their meal needs. There's no income verification issues anymore. And that has been approved through the USDA through December 30 as well. So everything looks good so if we people could please spread the word for families looking for meals, make sure they are checking in at their school district, especially on the school district's website to find information about the days and times of their service.

So that's our report on the COVID efforts. I would like to just talk a little bit about the fire efforts. The City of San Jose did also stand up its EOC. I'd like to thank the American Red Cross for all their support and conversations as we were, as a city, preparing for any evacuation needs. We were able to open up one resource center but we did not need to evacuate any of the city residents. Definitely thank the County of Santa Clara for providing a lot of support to evacuees across the county. Over the weekend we did open up clean air relief centers at the Bascom Community Center and the Tully library. They are not open today, but we will be monitoring the air quality and seeing whether or not we will need to continue opening up these clean air relief centers, especially if the temperatures get really high again.

### **Food continued - CADRE - Anna Swardenski**

- From April to July the SH network provided food to more than ½ million individuals. August will still be in that range but slightly lower
- More than 350,000 are living in Santa Clara
- We continue to see a slow decline (3-4%) month to month
- Calls to the hotline and web traffic are staying above February's level but stable.
- We have distributed 11 million pounds of food in August about 60% above what was distributed in February.

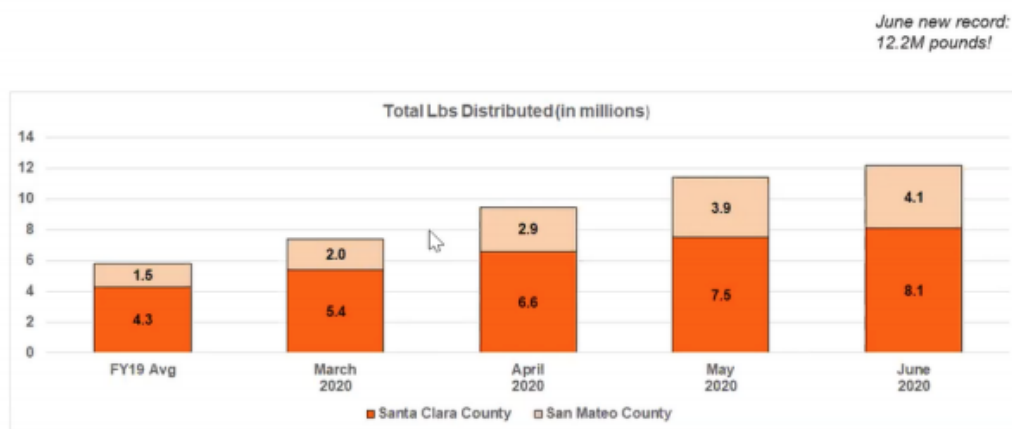




Second Harvest Silicon Valley usually reports out but Bruno was unable to join us today. He did provide the information you see on the slide. You can see that the food needs continue to be high since the start of COVID here in Santa Clara County. The Second Harvest Silicon Valley continues to provide food now to over 500,000 people, more than 350,000 of which are living in Santa Clara County. This represents a 100% increase from the food banks pre pandemic numbers and amounts to an average of something close to 11 million pounds of food, a month. So our thanks and kudos to our local food bank, and our partner agency Food Bank pantries and meal programs that are part of this network. Some pretty incredible work continuing on, as we hit the six month mark.

## Growth in Pounds & People Served

We now provide food to over 500,000 people, a 100% increase vs. pre-pandemic (>350,000 SCC; >150,000 SMC)



### Legal Services - Law Foundation Silicon Valley - Michael Trujillo

- Recent state and federal action on evictions: AB 3088's statewide eviction protections + Centers for Disease Control's national Eviction Moratorium Order
- Need to get word out to tenants and landlords about rights and obligations under complicated, overlapping new protections → Contact Law Foundation for training
- Long-term solution for COVID-19-related rent debt still needed

As you may have heard there are a few new laws related to evictions, the state legislature passed a new law AB 3088, which has some relevant protections and the Centers for Disease Control has also issued its own Executive Order on evictions. These new laws can offer tenants overlapping protections, and that creates a lot of work for us. We need to get the word out to tenants to let them know how they're protected right now. And what the rules are related to evictions and housing. So, I have a presentation on what those specifics are a little bit later in the meeting but I do want to just flag for the rest of you all that the Law Foundation is always



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open to doing presentations and outreaches on tenants' rights, not only related to evictions but of course, in all areas of tenant law as well as fair housing laws so if you are getting questions from your members or clients about what their rights are related to housing, please reach out to us, we'll be happy to work with you to coordinate a Know Your Rights presentation. We're trying our best to reach tenants and actually enforce those protections as well. So please do feel free to direct tenants to our intake line at 408-280-2424, and [www.lawfoundation.org/housing](http://www.lawfoundation.org/housing). There's still more, I think to the story in terms of COVID related housing protections and we'll see what the state legislature decides to do in January. But of course we'll be keeping you all updated on what exactly goes forward.

### **CADRE - Anna Swardenski**

Financial Assistance, Volunteers and Housing. Those were teams that have previously given reports have no new updates for today

### **Access and Functional Needs – Sheri Burns – Silicon Valley Independent Living Center & Saskia Vandekamp, San Andreas Regional Center**

Coordinated with Mass Care and Shelter in Santa Cruz County for access to emergency loan or purchase of Assistive Technology devices and Durable Medical Equipment for people who have been evacuated during an event.

FAST (Functional Assessment Service Team) members coordinated with shelter sites for AFN and facilities access.

SVILC is Santa Clara County's Disability Disaster Access & Resource Center (DDAR) – a NEW program of the California Foundation for Independent Living Centers <https://disabilitydisasteraccess.org/> provides

- **Disaster Planning.** We are helping individuals prepare an emergency plan and providing them with a one person fanny pack with a variety of emergency preparedness supplies water, food, a solar blanket all kinds of things that are in there, plus an additional solar cell, cell phone charger and a NOAA crank radio one per family for each of those items it's valued over \$100 (while supplies last).
- If folks are not already registered as PG&E medical baseline customers, we will assist them with that registration. And if they do qualify, then we are able to potentially provide them with either a portable power station or a free motel stay. If a PSPS is planned in a zone where they live, we would be able to work with them, prior to the PSPS outage, to make sure that they are safe.

### **Community Services/Case Management - Lindsey Guerrero – Catholic Charities**

- **Current Services**– Food Distribution and Delivery, Crisis Counseling and wellness checks, **NEW** Rental Assistance Program, immigration assistance, employment taskforce, & community services/case management coalition
- **Needs**– Additional funding for disaster coordination, food distribution, unmet needs, emergency financial & rental assistance, case management
- **Increase Needs**–Food, financial and rental assistance

We are accepting applications for our rental assistance program for residents of the City of San Jose. It's a lottery system and so please reach out to us. We are continuing food coordination delivery distribution and collaboration with Second Harvest in the City of San Jose, and we continue to see needs for financial and rental assistance.

### **Mass Care – Nikki Rowe – American Red Cross**

We have been fairly busy with the Red Cross so at the moment in Santa Clara County alone we have 88 volunteers from the Santa Clara County chapter deployed to support all of the efforts across the country. In response to the fires that we had here, we continue to support 992 displaced people across 64 hotels in the



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county. We're providing full wraparound services to five of those hotels. That includes feeding, mental health and all the other services Red Cross provides. We're also providing support to those other people who are in the other hotels so they're not being neglected. And we have received damage assessment information from Santa Clara County and we're reaching out to people who have been affected, and to those houses that were identified as destroyed or severely damaged. People can receive assistance via 1-800-RedCross. Call that number for unmet needs including health services, mental health services, spiritual care and referrals for other needs.

Minjhing Hsieh – Tzu Chi Foundation

I'm very glad to share with the group that Tzu Chi's Board decided to offer emergency financial assistance to the fire survivors. The applicants can be survivors of all Northern California fires. We do have a website [www.tzuchi.us](http://www.tzuchi.us). They can also call the hotline, 408-256-0571. This is for the families that have had their homes destroyed or major damaged. They can be renter or owner. We are looking for help in order to reach out to the survivors. It's a little bit challenging. So if all agencies can help us to reach out to the survivors that work with survivors we would really appreciate it. We receive applications online. Our volunteers call the applicants to verify information. And then we will check with the assessment map to verify the damage situation. Based on the family size we assign the dollar amounts that we will provide. Our way of delivering is always to try to provide the direct delivery. So, if any agencies can help us with any location where we can deliver these services, we'd really appreciate it.

Anna Swardenski - CADRE

For those of you on today's call that aren't as familiar with the wealth of resources from our national VOAD partner agencies and who is active, we're really pleased to have TuzChi give their own report today. John Saguto I see you're on from Team Rubicon. We had some other national VOAD agencies also providing assistance. If any of you are working with folks with insurance issues from either the fire or business insurance issues related to COVID, we have another national VOAD member agency called United Policyholders and we're trying to get a speaker from them as well to present.

Immigrant Relations - Franci Collins - [Immigrantinfo.org](http://Immigrantinfo.org)

1. American Red Cross has Latino Engagement Team in area looking for connections to farmworkers who may have been displaced by the wildfires. Pls send contact information for service providers to [Administrator@Immigrantinfo.org](mailto:Administrator@Immigrantinfo.org)
2. Posting wildfire information on <https://www.immigrantinfo.org/immigrant-info/emergency-disaster>

For the American Red Cross, in addition to the work that Nikki mentioned, there is a national Latino engagement team that is currently in the area, and they are looking to connect with service organizations, all over the area that work with farmworkers, and can help with locating farm workers that may have been displaced by the fires. They're a little hard to find right now. Also, I'm putting wildfire information on [www.immigrantinfo.org](http://www.immigrantinfo.org) website on the disaster and emergency page where there is multi language Preparedness and Response information.

Emotional/Spiritual Care – Sue O’Cronin – Bill Wilson Center

- First Responder CISM Response – Fires
- COVID 19 Resiliency for Community Agencies, Schools and Community
- De-stigmatization of COVID 19
- Resource sharing with ESC members and the community



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We are continuing to provide critical incident stress management assistance, both to community members, and to first responders, as well as schools. We're really working on the de-stigmatization (Janet's word) of COVID-19 - working with individuals whose families have been affected by COVID-19. The other new information which is not included in the slide is we're working with an organization, who is offering up a beautiful outdoor space for some critical incident stress management debriefing, both for the individuals who have lost their homes in the fires, as well as those impacted by the evacuations and to first responders so we'll have more information on that in the next coming weeks and when we'll be able to offer those sessions.

OPEN FLOOR – Participants sharing information.

Marty Estrada, Midtown Family Services

I represent an agency called Midtown Family Services. We provide a one year program for folks coming out of prison. We provide housing and we provide a subsidy for the rent. So if anybody out there has folks that are coming out of prison there's a criteria process that we have to meet. And if they qualify with that they can get housing renting a room. They can be housed with their family. We will pay the family a stipend, or they can partner with somebody else if the rent is too high and they're able to get their own place. We also have a reentry home. It's a transitional house. We house 10 men. I'm going to open up another house for another 10 men. And then I'm going to open up 40 new scattered sites to house another 40 clients, under this program. It's a great program. All the client has to do is be able to work and save their money. We provide soft case management services, and we pay a portion of the rent for a year. So we work that out based on what their needs are and through the intake assessment. They need support services so they don't become transient. (contact info under Announcements above)

MyLinh Pham – Asian American Center Santa Clara County

We have a daily radio program on Vietnamese radio 1430 am and also a monthly television program. If any organization would like to reach out to the Vietnamese community for services or resources that are available, let us know. We would more than happy to help. We also have a very popular Facebook web page, so we can also promote your services as well as your resources through our Facebook. We usually reach about five to 7000 residents in Santa Clara County per post, so please reach out to us. (contact info under Announcements above)

Mollie McLeaod

When you look through the Otter AI. Notice how often names aren't popping up with speakers. Unlike the CART real time transcription which will put in the speaker name, each speaker needs to say their name prior to each time they speak for it to show up. That's also helpful for folks that are on the phone. So it's just an accessibility practice to continue cultivating.

Anna Swardenski - CADRE

N95 masks were talked about briefly by Kira. So reach out to us at the Duty Officer [cadreeoc@gmail.com](mailto:cadreeoc@gmail.com) if you have a specific request. They are there for nonprofit or community based programs.

Joanna Diaz, West Valley Community Services

We currently offer a food pantry and financial assistance. We have special programs such as Thanksgiving baskets and our holiday program will be coming up too. However, it is a bit restricted by Zip codes 95014, 95030, 95032, 95033, 95044, 95070, 95129, 95130. We are also open to all homeless clients so if you have any clients who are homeless or need additional information they can reach out to us. For financial assistance, individuals will be placed in a log and a case manager will pick up their case, as soon as they have availability. Please call the covid-19 Hotline 408-366-6092. For more information you can



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email [recert@wvcommunityservices.org](mailto:recert@wvcommunityservices.org) or check out our website <https://www.wvcommunityservices.org/>

## Presentation

### Eviction Laws - Michael Trujillo – Law Foundation

The reason that it's important to spread the word about the evictions protections that are in place right now is that they're a bit confusing and there are multiple sources of eviction protections in place from different levels of government, that haven't really been coordinated.

Tenants really have to piece together protections from different laws in order to see what applies to them.

California law provides a baseline protection for all renters in our state, which is that landlords cannot tell a tenant to leave, cannot lock them out, cannot change the locks, can't throw their stuff out, until they have that court judgment. And the tenant should have a chance to respond through that court process.

If you have tenants that are experiencing that kind of intimidation or threats of being locked out without going through the court process, put them in touch with us at the Law Foundation.

There is a new state law on evictions, AB 38. It puts an administrative pause on all evictions related to non-payment of rent until October 5. AB 38 sets different protections for different time periods. After October 5, only those tenants who have actually suffered some sort of impact attributed to COVID-19 are protected under the state law.

There are two different time periods that are relevant. So, up until now, for any payment from March until August 2020, tenants cannot be evicted for any of the rent they owe.

What does that mean? The debt has been converted to consumer debt. So the landlord can no longer bring an eviction case for that debt, but they could bring a small claims court lawsuit for that debt. Tenants will have six months to pay 50% of what they owe until February 28, 2021, and another six months after that to pay 100% of what they owe so until August 31 2021. If the tenant fails to make those payments on time, then the landlord could bring a small claims of action. Going forward, from September 2020 to January 2021 tenants need to pay 25% of the rent that's due each month. If they do that by January 31, then they can never be evicted for the rest that they owe.

What should tenants in order to claim these protections? If they get any kind of eviction notice, which could be called a Notice to Quit, or a Notice of Termination, it's critical that they sign and return the self declaration that should be included with that notice to their landlord within 15 days.

So, basically the self-declaration is just a series of statements that identify the tenant's COVID-19 impact. The tenant just has to sign and check one of those statements and send it back to the landlord. The landlord can do this every month that rent is not paid, until January, and the tenant must fill out the declaration and return it every time confirming that they're still impacted by COVID-19. Tenants who are high income - those that are making over 130% of the median income may need to supply additional documentation.

What qualifies in terms of COVID-19 impact? The definitions are very broad. If any of the potential impacts apply to them, all they need to do is just sign the declaration and return it to the landlord. They don't need to explain exactly how it impacts. Includes any kind of loss of income related to COVID-19 or the related government health orders would qualify. Any kind of expenses related to COVID-19 as well. If the tenant has



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increased expenses, travel and commuting expenses from doing essential work during the COVID 19 pandemic, that could qualify them as for the protections of AB 38 if those increased expenses create difficulties for them.

Next law is our County Eviction Moratorium. The state law did preempt our County's protections related to non-payment of rent. Only the state law applies to that. If it's any other kind of eviction, consider whether or not the County Eviction Moratorium applies, and it applies to all kinds of no-fault evictions such as the building is being demolished or refurbished or the building is being sold or taken off the rental market to be redeveloped. So long as they show some kind of evidence of how they've been impacted by COVID-19. And it's important to note that this protection applies county wide and to all kinds of properties and leases whether they have a written or oral lease or month to month or year long, and all kinds of rental properties, including mobile homes and single family as well.

The Moratorium is set to expire September 30. If the Governor extends his executive order on evictions then there's a possibility for the County Moratorium to automatically extend to the November 30.

The final prediction is the CDC order on evictions. The CDC order may help certain tenants. The order itself says that any state or local policy which is more protective will apply in place of the CDC is order. So most of the protections that I just described are actually stronger than the CDC order. There are particular tenants for which this order may be helpful. If you're having a hard time seeing where the new state law or the County Moratorium might apply, consider the CDC order. There is a certification required under the CDC order but there is no time limit on it so if they miss the 15 day requirement for an eviction declaration, this may be a way to be protected.

Have tenants get in touch with the Law Foundation if they have questions or think that the CDC order may apply. It also applies to evictions that were filed even before the pandemic and stops all phases of an eviction. Even the lockout phase. So, it may protect tenants who had their eviction case go forward but for whatever reason, didn't get to the point of a sheriff actually coming to lock them out of the property and have just been staying in their property because of the public health orders in place. Tenants in that circumstance may be protected by the CPC order and we'd want them to get in touch with us.

As for where to go to help, of course the Law Foundation is a resource for tenants. We do have an online intake form that we just recently launched. And that's available in English, Spanish and Vietnamese on our website [www.lawfoundation.org/housing](http://www.lawfoundation.org/housing). Our intake phone line 408-280-2424 is also open during business hours and we have intake operators. Live operators in English, Spanish and Vietnamese.

Bay Area Legal Aid 408-283-3700

Asian Law Alliance 408-287-9710 is also great resources for landlord tenant issues here in Santa Clara County.

Project Sentinel (650-856-4062 [www.paloaltomediation.com/pamp.heml](http://www.paloaltomediation.com/pamp.heml)) is also a great resource for fair housing issues.