

CADRE Inter-Agency COVID-19 Coordination Meeting #16
September 28, 2020 10:00 a.m. to 11:30 a.m.

Links

[County Public Health Order Website - Business Call Center & FAQ](#)
[Social Distancing Protocol Website - Searchable Database of Resources](#)
[Santa Clara County Fairgrounds Free Flu Shots](#)
[Second Harvest/Meals for Kids Website - Map of Distribution Locations for Grab-n-Go Meals](#)
[Sacred Heart Website - Homelessness Prevention System Program Info Regarding COVID-19](#)

1) Welcome and Introductions

Marsha Hovey opened the meeting as Chair of CADRE's Board of Directors. Anna Swardenski provided a few housekeeping notes on how to use zoom system for new users, how to enable the captioning service from Otter AI, and how to use Menti for graphic organizing and reflection during this sixth month of COVID-19. Meeting objectives shared – the 4C's of VOAD Communication, Coordination, Cooperation and Collaboration. Quick overview of the meeting agenda provided and instructions for how to provide input to the meeting via the zoom chat box or by email to the CADRE Duty Officer for phone-only participants.

2) Situation Reports from Government and Countywide Efforts

County Situation Report – Hilary Armstrong, CEO (County Executive Office) Liaison for COVID-19 Recovery

As of Saturday (9/26/2020), there are a total of 21,030 COVID-19 cases in the county with an unfortunate 311 deaths. The 7-day rolling average is at 130 new cases per day with a gradual decline since mid-August with death numbers increasing slightly in response to the previous case hike. The county is in the 2nd tier (red tier) in the state framework which means that K-12 schools can open for in-person classes, but the decision is up to the individual schools and school districts.

The Latinx community continues to be disproportionately impacted by COVID-19 accounting for 63% of all new cases from mid-July to early-August, even though they account for only 27% of the county population. This number has dropped to 49% of all new cases in the weeks since, but this is still concerning and we are working closely with East San Jose and Gilroy, two areas greatly impacted. Looking at targeted community outreach. Food distribution to those in need continues to transition from a city effort to a countywide effort, effective 10/1/2020.

To reiterate, a [searchable map of COVID-19 testing sites](#) and a [contact tracing website](#) continue to be our best resources throughout the county. There is an enhanced health officer order which requires health plans/providers in the area to provide testing for people regardless of if they are in the workplace or not. Everyone should have access to testing and the Fairground's drive-thru location is accepting appointments 5 days in advance, with other city locations accepting appointments 7 days in advance. The Fairgrounds are also giving free flu shots every Saturday through mid-December, which we are urging the public to take advantage of so we do not have dueling pandemics this season.

State Situation Report – Colleen Zaremba, CalOES Voluntary Agencies Liaison

There is a new fire burning in Napa County in the Calistoga, Santa Rosa, and Oakmont communities. Known as the Glass Fire, it began on Sunday, September 27th at 3:45, near Calistoga, and has spread to other communities, burning in excess of 11,000 acres and is 0% contained. There have been mandatory evacuations for 21,300 residents and voluntary evacuations have happened for 19,160 people. There are currently 17,339 structures threatened with 75% of those being primary residences and 25% being secondary residences. Other structures threatened include the Sonoma water pumping station, Sonoma County Juvenile Hall, Sonoma County historical archives, St. Helena Hospital (currently evacuating), the Pacific Union College. Also threatened is an airport and 2 fire stations in Deer Park area and the PG&E substation that feeds Calistoga. No further update on the other ongoing complex fires.

FEMA Region XI Situation Report – Charles Craig, Voluntary Agencies Liaison

As of 9/26/2020, there were 13,185 total FEMA registrations with daily rates at 349. The IHP (FEMA's Individuals and Households Program – housing help) that has been distributed at this time is \$8,717,590 and there have been over 4,000 inspections issued, with multiple inspectors in the field examining all homes that are currently being threatened by fires at this time. However, there are no congregate shelters set up in Napa for the Glass fire.

New registrations are still encouraged with the counties most effected being Santa Cruz, Monterey, San Mateo, Butte, Napa, Sonoma, and Lake County. If someone is eligible, they must return their SP application, if they wish to continue receiving additional funding from FEMA. The state is currently working to provide an official FEMA declaration for Santa Clara County.

Charles was unable to attend the meeting, but provided a written report, [as read out by Anna.] As for COVID-19, the state is working to implement individual assistance (IA) programs within the COVID environment.

City of San Jose COVID-19 Recovery Planning – Andrea Flores-Shelton, Community & Economy Recovery Branch Director

Andrea.floresshelton@sanjoseca.gov

A spending plan was presented to the City Council to use the remaining \$7 million of the \$30 million of resident assistance, which is just one of the COVID-19 relief funding buckets. The city approved the plan which includes several different funding strategies: \$3 million to support childcare (providers and families) and \$4 million in nonprofit grant funds. Those nonprofits eligible would support disproportionately affected populations (seniors over 65, disabled residents, residents from minority communities, previously incarcerated individuals, low-wage workers, etc.). Those childcare programs have been expanded to include groups like the YMCA, the Boys and Girls Club, etc. Applications for such aid and funding release dates are soon to come.

Presentation #1: “Bridge to Recovery” by Catholic Charities – Michael Mancini, Senior Director of Economic Development

The Bridge to Recovery program has a singular focus: how will we get our black and brown communities or disadvantaged communities back to work? An equity employment collective has created an impact model which breaks down tasks to create working groups: Labor Market Intelligence, Employment Connections, Training Program, and Engaging Business.

Trying to engage business in a new way to weave the safety net aid to training and employment services. However, if business cannot be involved, then the goal is to develop ways to work with the community colleges (all are on board) to enhance local talent and provide services to the community. The hope is to create an equity employment on collective impact model that integrates safety net services and connect to the homeless prevention system.

CADRE / SVCN Update – Marsha Hovey, for CADRE

The deadline for the Census has been extended to 10/31/2020.

There are 2 surveys that you can take to provide more information to the Council of Nonprofits to learn more about the effects of COVID-19: the [Nonprofit Space Survey](#) takes only 5 minutes and the [All Good Work Foundation Survey](#) takes about 15 minutes.

The CADRE newsletter is coming out shortly and you can [opt in](#) to receive future newsletters.

The Community Foundation is still taking applications for grants related to the SCU fire.

There are 2 [upcoming trainings](#): 1) “[12 Ways to Deal with Stress + Anxiety](#)”, held on Friday, October 9th 11:30am – 12:30pm, focuses on self-care for non-profit professionals to provide strategies/resources to improve your well-being and 2) “[Cybersecurity + Zoom Optimization](#)” webinar, held on Tuesday, October 13th 10:00am – 11:30am, focuses on how to make your Zoom meetings the best they can be.

Kyra Kazantzis, for SVCN

Funding has been received through the CARES Act to stockpile PPE for non-profits and the communities they serve. Currently partnering with VMC Foundation, but stay tuned for a requests call yet to come.

3) CADRE Function Team Reports

Food Distribution – Amanda Carrera, City of San Jose Food Operations Lead

The city will continue to provide support to temporarily unsheltered and unhoused residents, but is also looking at some of the county-wide transitions and efforts, with the exception of the grocery delivery service pilot program, as the county will continue to maintain that effort.

A new version of the school meal flyer will be released, date TBD.

Bruno Pillet, Second Harvest Silicon Valley

More than half a million people are receiving grocery food from Second Harvest’s network of partners, covering both San **Mateo** and Santa Clara counties, servicing about 350,000 people in Santa Clara County alone. In September, roughly 11 million pounds of food will have been distributed at about 13 million meals.

Adding in distribution capacity in collaboration with Catholic Charities, the Muslim Community Association (mostly a home delivery service), and will soon work with Giro, who is currently collaborating with the City of Gilroy. The home delivery program has grown to service about 50-100 households.

Financial Assistance – Poncho Guevara, Sacred Heart Community Services

Due to funding efforts from public and private partners, the Santa Clara County Homelessness Prevention System has additional rental and financial assistance available for at-risk residents impacted by COVID-19. Eligible households can qualify for: assistance to help pay off a portion of back-rent accrued during the pandemic, assistance to help cover a portion of upcoming rent payments, a small amount of direct cash assistance to cover other critical needs, and/or referral to other services and resources that may be of help. The level of assistance will be based on the resident’s specific situation, and the amount needed to help trigger key eviction protections and ultimately keep people housed, with the initial priority focusing on COVID-19 impacted residents with lower incomes who have not received unemployment benefits. Residents can apply for assistance through the main Homelessness Prevention System referral line - (408) 926-8885 or housinginfo@sacredheartcs.org - or any one of the various community partners helping administer the program (complete list available at: <https://sacredheartcs.org/covid19/>)

Housing Services – Maia Bookoff, Destination Home

Since March, 3,119 people have been placed in hotels, motels, and shelters with 1,144 other individuals securing permanent housing. The county’s hotline has responded to 7,487 calls and referrals since April.

The governor announced the first 2 rounds of Homekey, the state’s program to purchase and rehabilitate housing (including hotels, motels, vacant housing buildings/properties), converting them into permanent, long-term housing for those experiencing/at-risk homelessness. Funding for 3 projects has been awarded to Santa Clara County in San Jose, Milpitas, and Mountain View.

Community Services / Case Management – Lindsey Guerrero, Catholic Charities of Santa Clara County

Continuing to work with Second Harvest for food distribution and are working with Sacred Heart to provide crisis counseling wellness checks. The new creation of a Rental Assistance Program to provide assistance for back rent or rent through the end of December, for those impacted by COVID-19 financial hard times.

There is a need for additional funding for disaster coordination, food distribution, unmet needs, financial assistance, and case management with increased need focusing on food, financial and rental assistance.

Mass Care – Franci Collins, American Red Cross

The Red Cross has begun the recovery phase for the Lightning Fires and immediate financial assistance is available to those who suffered loss/major damage to their homes.

There is a Red Cross Helpline (1-800-RED-CROSS) and a [Red Cross Flyer](#) that we are trying to use to get the word out because we know that there are still more people in need of assistance.

Immigrant Relations Support -- Franci Collins, ImmigrantInfo.org

[GetMyPPE](#) is an organization that provides free materials to those in need, like farmworkers and vulnerable populations. They are very interested in connecting with organizations and in doing outreach to undocumented immigrants and we can facilitate a meeting if anyone is interested (please contact Franci [here](#)).

There are many upcoming deadlines coming up at the end of September and mid-October. Please check out the [Immigrant Info Website for announcements](#).

Emotional and Spiritual Care – Dr. Janet Childs, Bill Wilson Center

We are finding an increased necessity for ongoing support through “pandemic(s) fatigue”. Continuing to support each other and gathering together is excellent for the emotional well-being of all of us. Additional resources have been created which include: responder/survivor retreats for an afternoon at a Santa Cruz Mountains property or creating critical incident stress response resources for fire victims.

The spiritual resources are typically built within each community to provide ongoing support but the facilitators of this support are also in need of support themselves. The Center is offering resiliency trainings for other agencies to build long-term resiliency in these challenging times.

Access and Functional Needs -- Saskia, Silicon Valley Independent Living Center (SVILC) & San Andreas Regional Center (SARC)

For SARC, there is a transition in service to adult day programs or remote programs to allow for creativity/flexibility to honor shelter-in-place orders and social distancing concerns. An example is that a transportation program has shifted from moving individuals from their day program to delivering supplies for day program activities. The concern about programs closing or shifting to new tasks could create a trend where there aren't enough providers to service the community.

For SVILC, there is renewed importance for creating a personal or family disaster plan to include resources and supplies to sustain in emergency times as well as [registering for county alerts to stay informed](#).

Presentation #2: United Policyholders – Emily Rogan, Senior Program Officer

There is a resource, the [COVID Loss Recovery Library](#), which serves as a central hub for all current information, strategies and resources. Because business has been deeply affected by the pandemic, it is understood that small businesses are the most impacted.

When it comes to wildfire survivors, there is a critical gap between those in need and those getting the coverage they need to survive. The advocacy program works to provide coverage promised or needed to those who receive notes from their insurance company about necessary requirements. The [2020 Wildfire Season Blog & Resources to Recovery page](#) provides a virtual resource to highlight issues that might be found in this ever-changing climate.

Insurance policies are long and United Policyholders wants to encourage other organizations to refer to the library or their educational webinars to answer people's questions and supplement what they would provide if in-person meetings were possible. However, they continue to transition all services to virtual, as well as continuing to offer yellow books of information for those who prefer physical reading material.

4) Open Floor Discussion

Unmet needs / New resources / Other Topics that need to be addressed?

- *Carol Munch, Palo Alto Dart* – Began a disaster airlift response team and had their first mission on Saturday, 9/27/2020, where they provided PPE from Santa Barbara to Eugene, Oregon for fire relief. In total, there were 23 planes and over 7,000 pounds of PPE was delivered.

Announcements/Others

- If you or your organization are working on providing access/distribution to food or related matters for COVID-19 or disaster planning, please reach out to the county and they will provide you with the necessary contact information.
- The Office of Emergency Management and Department of Environmental Health are working directly with wildfire relief and Hilary Armstrong at the County can put you in touch with those on the front lines or with the Office of Emergency Management themselves, should you or your organization want to join the relief effort.
- Catholic Charities is looking for CEOs to coordinate providing safety net benefits to black and brown communities as part of their Bridge to Recovery program.
- If anyone is working with welfare wildfire survivors or has resources/interest in receiving referrals from the Red Cross about disaster victims, please contact Franci Collins (Franci.Collins@RedCross.org) to become a partner on this.
- (from Lisa Newstrom in chat) – A second round of P-EBT funding (school meal replacement funds on EBT cards) is on its way. We really need to ensure that families with school-aged kids are signed up for school meals if they are not already, and that our immigrant households know this program will *not* hurt their immigration status and is available regardless of status.

(response from Tracy Weatherby in chat) – P-EBT for entire 2020-2021 school year is in continuing resolution passed by House. If passed by Senate and signed by President (as expected), this will be great news for our community.

5) Chat Box Questions and Answers

Q From Franci (Immigrantinfo.org) - How is contact tracing happening. Enough bi-lingual tracers?

A (from Hilary Armstrong in the meeting) - I know that there was kind of an effort that I think is currently underway to work with some of our CBO partners to ensure that more contact tracers with language capabilities are coming online so I can give you an update on that at our next meeting.

Q From Franci (Immigrantinfo.org) - Is the Catholic Charities Shared Housing Program still active?

A (from Lindsey Guerrero) - Yes- our house sharing program is still active

6) Unanswered Chat Questions

There were no unanswered questions.