



Inter-Agency COVID-19 Coordination Meeting #14

*Monday August 17, 2020
10:00 to 11:30 am*

Welcome and Introductions

- Welcome and Roll Call

Please type your name and organization in the chat box so everyone can see who's joined

- Housekeeping

Everyone is on mute. Please enter questions or comments in chat box.

Meeting Objectives – 4C's of VOAD

| | |
|----------------------|----------------------|
| <i>Communication</i> | <i>Cooperation</i> |
| <i>Coordination</i> | <i>Collaboration</i> |

Agenda Overview

- Situation Updates
- COVID-19 Team Updates
- Open Floor – questions and other info to share
- Looking Ahead

COVID-19 Situation Updates

Santa Clara County CBO Liaison

Cal OES Voluntary Agencies Liaison

FEMA Region IX Voluntary Agencies Liaison

Situation Updates - County Operational Area

Submitted by: Hilary Armstrong, Liaison Group – County COVID-19 Recovery Team

- **Case Trends:** *as of 8/15/20*
 - Over the past 2 weeks: 3,886 new cases (avg of 278 cases per day)
 - Total number of confirmed cases: 14,207; 209 total deaths
 - After a substantial upward trend for several weeks, COVID-19 hospitalizations in Santa Clara County have leveled off over the past 3 weeks
 - The highest case and positivity rates continue to be in East San José and Gilroy, disproportionately impacting Latinx communities (61% of new cases in past 3 weeks)
 - Accelerating rate of cases among young adult residents (ages 18 to 34 years) – higher case rate than any other age bracket
 - Focus on culturally responsive and multi-lingual outreach
- **Urgency Ordinance:**
 - Additional tools for addressing violations of Health Officer Orders & Eviction Moratorium
 - Allows for civil enforcement: more efficient & flexible, less punitive
 - Non-commercial violations: \$25-\$500
 - Commercial violations: \$250-\$5,000
 - Grace period provision

County Operational Area-cont'd

Submitted by: Hilary Armstrong, Liaison Group – County COVID-19 Recovery Team

- **Role of Liaison Group**

- The Liaisons interact and share EOC and COVID-related messaging and information and convey back concerns and updates to EOC leadership.
- Audience includes: Electeds, constituents, local chambers of commerce, business associations, CBOs, and economic development staff.

- **Business Call Center and FAQ Team** (sccgov.org/cv19business)

- Available to answer individual questions from CBOs and businesses regarding Public Health Orders and other COVID-19 related issues

- **Other Key Sites for Information:**

- www.COVID19prepared.org – Social Distancing protocols & searchable database
- sccfreetest.org – searchable map of testing sites; pop-up and by appt locations
- sccstayhome.org – information re: case investigation & contact tracing; resources for isolation & quarantine questions

County Operational Area-cont'd

Submitted by: Hilary Armstrong, Liaison Group – County COVID-19 Recovery Team

- **Heat Wave/Inclement Weather Information**
- <https://www.sccgov.org/sites/oes/residents/Pages/hot-weather-information.aspx>

Situation Updates - State

Cal OES Voluntary Agencies Liaison – Nicole Benson

- Cal OES, EDD, and federal partners are jointly working on responding to the Lost Wages Assistance.
- CalHope Crisis Counseling Warm Line continues to receive calls. More information can be found at calhope.dhcs.ca.gov

Situation Updates - Federal

FEMA Region IX Voluntary Agencies Liaison –
Charles Craig

Other Situation Updates

City of San Jose

Submitted by: Jeremy Shoffner, City of San Jose,
Jeremy.Shoffner@sanjoseca.gov

- Virtual Local Assistance Center (VLAC) Update
- Static Resources Trifold
 - English, Spanish, Vietnamese, Chinese (Traditional)
 - Quantity Needed by Language
 - Point of Contact and Delivery Location

CADRE and SVCN Update

Marsha Hovey, Chair of CADRE Board of Directors

- CADRE “New” links on website
- FREE E-Prep Trainings
- Continuing discussions with County and San Jose on Recovery
- Join the CADRE Network
- Monthly meetings going forward now
- Use CADRE Duty Officer between meetings if you want info posted to website for sharing

Countywide Food and Meals Distribution

Submitted by: Neil Rufino, City of San Jose

- Meal and Grocery Delivery RFP
 - Due 9/1 Noon
- Meal Delivery to Temporary Shelters RFB
 - Due 9/7 Noon
- www.biddingo.com/sanjose
- New City Branch – Community and Economic Recovery
- Transitioning countywide coordination to Social Services Agency by 10/1
- Need support in getting information out regarding School Meals

Food Distribution (2)

Submitted by: B.Pillet – Second Harvest Silicon Valley

- From April to June the SH network provided food to more than ½ million individuals. July will still be in that range but slightly lower
- More than 350,000 are living in Santa Clara
- We have not yet seen the increase we expected due to the end of the supplemental unemployment check.
- Calls to the hotline and web traffic are increasing again.
- Calfresh applications remain high

- We continue to distribute between 11 and 12 million pounds of food. Almost twice what was distributed in a month before the crisis started.

More Team Updates

- COVID-19 Financial Assistance – Poncho Guevara, Sacred Heart Community Services
- COVID-19 Volunteers – Mollie Tobias, Silicon Valley Strong and City of San Jose
- COVID-19 Donations Management – Jenn Torai, Silicon Valley Council of Nonprofits

COVID-19 Housing

Submitted by: Maia Bookoff, Destinaton Home

- Added 1,229 temporary housing units/beds
- Placed over 2,500 people into congregate and non-congregate shelter
- COVID-19 shelter hotline has received 5,861 calls since the beginning of April - exploring how to transition the hotline into a centralized referral system for shelter and other resources post- pandemic
- City of San Jose is building 3 emergency interim housing communities for over 300 homeless residents
- Expanded outreach has included meal and water delivery (1,000 +meals delivered weekly), distribution of hygiene kits, and shelter and housing assessments
- Hygiene equipment (handwashing stations and portable toilets) provided at large encampments along with garbage collection

The logo for the Law Foundation of Silicon Valley is centered in a white circle. It features the text "Law Foundation" in a serif font, with a stylized sunburst icon to the right of "Foundation". Below this, "OF SILICON VALLEY" is written in a smaller, all-caps sans-serif font.

Law
Foundation
OF SILICON VALLEY

The background of the slide is a photograph of a city skyline, featuring several tall, modern office buildings with many windows. The image is overlaid with a semi-transparent dark red filter. In the foreground, there are some trees and a lower building.

Advancing Justice
Housing | Health | Children & Youth

EVICTION SURGE – CURRENT CONTEXT

- LF Housing Team received over 1700 calls from April through June
- Estimated 43,490 tenants at risk of eviction (Eviction Time Bomb Report)
 - Could lead to 133% increase in homelessness
- Black and Latinix renters are most at risk
- Currently LF is only organization with a regular presence in UD Court
 - Less than 5% of tenants are currently represented in SCC (pre-surge estimate)

WHAT
EVICTIONS MEAN
IN A COVID-
WORLD

Negative Consequences of Eviction

Homelessness

Health and
Mental Health
Consequences

Children's
Health
Outcomes

Educational
Achievement

These consequences will only get worse during a pandemic.

TIMELINES

- Now: Health & Safety Related Evictions Can Be Filed
 - Court will start hearing matters that were continued on 8/1
- 8/14 – Judicial Council Rules are Suspended Which Means Evictions Can Be Filed & Trials Can Continue
- 8/30 – County and City Moratoriums End
 - 6 months – tenants must pay half of their rent by this day in order to prevent evictions from happening
 - 1 year – Tenants must pay all rent owed

VISION OF HOUSING COLLABORATIVE COURT

- **Goal:** Keep tenants housed or bridge them successfully into other affordable housing by providing limited-scope legal representation and other supportive services to prevent evictions
- Designated court calendar to settle cases before eviction trials
 - Legal Services and Pro Bono Attorneys will represent tenants in an attempt to settle cases
 - Supportive Services available such as rental assistance, housing search, case management in order to stabilize tenancies or improve transition
- Design and track outcomes to ensure Housing Collaborative Court improves tenancies and prevents homelessness

FIRMS & CORPORATE PARTNERS

Companies

- Adobe
- Amazon
- Apple
- Cisco
- DocuSign
- eBay
- Intel
- Palo Alto Networks
- PayPal
- Seagate

Law Firms

- Cooley
- Goodwin Procter
- Kilpatrick Townsend & Stockton
- Morgan Lewis & Bockius
- Wilson Sonsini Goodrich & Rosati

WE NEED YOUR SUPPORT AND PARTNERSHIP

- Collaborative Presentation to the Court
- HPS Partnership and Linkage
 - On-site Resources for Clients (rental assistance, housing search, case management)
- Financial Support to Fund Establishment of HCC

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Questions? Feedback? Next Steps?

TENANT BASED RENTAL ASSISTANCE PROGRAM

Catholic Charities of Santa Clara County in collaboration with the City of San Jose is excited to announce our **NEW rental assistance program** for **RESIDENTS** of San Jose who are impacted by loss of income due to COVID-19.

Applications will be accepted starting August 10, 2020 through a lottery system and eligible individuals can apply via the following phone numbers:

For mono-lingual Vietnamese: (408) 757-8044 and/or (408) 757-6661.

For mono-lingual Spanish: (408) 757-7703 and/or (408) 757-7591.

All other languages and general inquiries: (408) 758-0011.

Note: To ensure phones are answered in a timely manner, we **will not be checking voicemails regularly and request that you call back if you are not able to speak with a representative on your first attempt.*

Hours of Operation:

Monday-Friday 8:00AM-5:30PM

Qualifications and Eligibility:

Trilingual flyer is attached for more information (Vietnamese, Spanish, and English)



Community Services & Case Management

Submitted by: Lindsey Guerrero & Araceli Gonzales, Catholic Charities of Santa Clara County

- **Current Services**– Food Distribution and Delivery, Crisis Counseling and wellness checks, **NEW** Rental Assistance Program, immigration assistance, employment taskforce, & community services/case management coalition
- **Needs**– Additional funding for disaster coordination, food distribution, unmet needs, emergency financial & rental assistance, case management
- **Increase Needs**–Food, financial and rental assistance

Access and Functional Needs

Sheri Burns, Silicon Valley Independent Living Center (SVILC)
Sherib@svilc.org Info@svilc.org 408-894-9041

- SARC is and SVILC are still providing free disposable face masks, face shields & hand sanitizer to residents with disabilities and caregivers
 - Call SARC at 408-374-9960 or email Info@sarc.org
 - Call SVILC at 408-894-9041 or email Info@svilc.org
- PG&E Medical Baseline Allowance applications & submittals online:
https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/medical-condition-related/medical-baseline-allowance/medical-baseline-allowance.page
No M.D. certification required!
- [Disability Disaster Access & Resources – A program of the California Foundation for Independent Living Centers](https://disabilitydisasteraccess.org/)
<https://disabilitydisasteraccess.org/>

Providing emergency service resources for individuals with disabilities and Independent Living Centers in California during times of disaster or public safety power shutoffs (PSPS).

Emotional and Spiritual Care

Submitted by: Dr Janet Childs, Center for Living with Dying, Bill Wilson Center

- New resources and changing resources in pandemic times
- Addressing pandemic exhaustion/fatigue
- Changing face of reactions and action steps
- Need to keep connected

Immigrant Relations

Submitted by: Franci Collins, Immigrantinfo.org

- Immigrantinfo.org/COVID19 Resource Sections: Guidelines & Info, Basic Needs, CBO's, Children, Education & Employment, Mental Health, Small Business / Employers
- Voter Registration info in Announcements, including Safe at Home registration option for CA victims of Domestic Violence and stalking, with confidential contact info for voting, receipt of registered mail, etc.
- Covered CA Insurance Special Enrollment Period ends 8/31/20 - Concern about the large majority of cases are low income Latinos and Asians and why; any due dates or deadlines, etc



Open Floor

Any other reports?



THANK YOU

[REGISTER NOW for NEXT MEETING:](#)
[Monday September 14th](#)

[SurveyMonkey](#) created to gather more detailed input.
Please take 4 minutes to respond and help us improve...

To reach the CADRE Duty Officer – please use
one of the following methods

CADRE Duty Officer phone: (408) 622-0822

CADRE Duty Officer

email: cadreEOC@gmail.com **FORM** or
bit.ly/CadreDutyOfficer