



Inter-Agency COVID-19 Coordination Meeting #15

*Monday September 14, 2020
10:00 to 11:30 am*

Welcome and Introductions



- Welcome Remarks
- Whole Community Illustration -- [Live Results](#)
- Captioning services now added
- Housekeeping
Everyone is on mute. Please enter questions or comments in chat box.

Meeting Objectives – 4C's of VOAD

Communication *Cooperation*
Coordination *Collaboration*

Agenda Overview



- Situation Updates from government partners for both COVID-19 and complex fires
- COVID-19 Team Updates
- Open Floor
- Specific Presentations
 1. COVID-19 Eviction Protections – Law Foundation
 2. Bridge to Recovery Program – Catholic Charities

COVID-19 Situation Updates



Santa Clara County CBO Liaison

Cal OES Voluntary Agencies Liaisons

FEMA Region IX Voluntary Agencies Liaisons

Situation Updates - County Op Area

Submitted by: Hilary Armstrong, Liaison Group – County COVID-19 Recovery Team

- **Case Trends: as of 9/10/20**
 - Total cases: 19,143; total deaths: 276
 - There was a problem with CalREDIE last week and EOC staff were unable to download new case data, and that impacted the County's case and death data reporting
- **County Elevated to Tier 2 (Red) in State Framework:**
 - Every county assigned to one of four tiers by the State based on rate of new cases and positivity rate
 - Data reviewed weekly and tiers are updated on Tuesdays
 - Last Tuesday, State announced County was elevated to Tier 2; Rate of new cases haven't decreased, but State equity adjustment was made based on County's testing

County Operational Area-cont'd (2)

Submitted by: Hilary Armstrong, Liaison Group – County COVID-19 Recovery Team

- **Tier 2 (Red) in State Framework – cont'd:**
 - Additional businesses and activities now allowed to resume under the State's framework: K-12 schools (after 14 days in Red Tier), most indoor personal care services, indoor operations of museums, zoos, and aquarium (25% capacity), gyms and fitness (10%), and malls (50%)
 - Due to risks, indoor dining, theaters, and gatherings remain prohibited by County's Order, as well as personal care services that require client to remove face covering
- **COVID-19 Testing:**
 - More than 26,000 tests completed by County in August
 - Testing at the County Fairgrounds has been ramped up to 1,500 appointments available now per day
 - Pop-up, no-appointment testing in San José and Gilroy

County Operational Area-cont'd (3)

Submitted by: Hilary Armstrong, Liaison Group – County COVID-19 Recovery Team

- **Update on COVID-19 Related Food Distribution**
 - Transition of Countywide coordination from City of San Jose to County effective 10/1/20
 - City of San Jose RFPs out, including “unmet needs” and “collective impact/backbone organization”
 - Collaborative work w/CBOs
 - Report to Board of Supervisors 10/6/20

County Operational Area-cont'd (4)

Submitted by: Hilary Armstrong, Liaison Group – County COVID-19 Recovery Team

- **SCU Lightning Complex Fire:**

- EOC activated to facilitate County's response to SCU Lightning Complex Fire, cooperating w/ CAL FIRE and other agencies to protect lives and property
- 396K acres burned, 97% contained
- 136 residential structures destroyed, 20 damaged

- **CZU Lightning Complex Fire:**

- 86K acres burned, 84% contained
- 931 residential structures destroyed; 90 damaged

County Operational Area-cont'd (5)

Submitted by: Hilary Armstrong, Liaison Group – County COVID-19 Recovery Team

- **County Resources for SCU and CZU Fires:**
 - Recovery Workshops for Ranchers
 - Today at 6:30pm: Costa Alameda Cattlemen's Association, Pleasanton (call 925-519-9017)
 - Tuesday, September 15th at 2:00 p.m on Zoom
 - <https://ucanr.zoom.us/j/94853897773>
 - Wednesday, September 16th at 9:00 a.m. Laird Park, 8520 Grayson Rd., Modesto
 - Additional info available at:
<https://www.sccgov.org/sites/oes/Pages/home.aspx>

County Operational Area-cont'd (6)

Submitted by: Hilary Armstrong, Liaison Group – County COVID-19 Recovery Team

- **Role of Liaison Group**

- The Liaisons interact and share EOC and COVID-related messaging and information and convey back concerns and updates to EOC leadership.
- Audience includes: Electeds, constituents, local chambers of commerce, business associations, CBOs, and economic development staff.

- **Business Call Center and FAQ Team** (sccgov.org/cv19business)

- Available to answer individual questions from CBOs and businesses regarding Public Health Orders and other COVID-19 related issues

- **Other Key Sites for Information:**

- www.COVID19prepared.org – Social Distancing protocols & searchable database
- sccfreetest.org – searchable map of testing sites; pop-up and by appt locations
- sccstayhome.org – information re: case investigation & contact tracing; resources for isolation & quarantine questions

Situation Updates – State OES

Submitted by: Cal OES Voluntary Agencies Liaison – Nicole Benson

COVID-19

- The California Business, Consumer Services, and Housing Agency created a new website for the “Housing is Key” campaign aimed at connecting renters and landlords experiencing economic hardship due to COVID-19 with helpful information and resources. Website: (<https://www.bcsb.ca.gov/> and <https://landlordtenant.dre.ca.gov/>).
- CalHope Crisis Counseling Warm Line continues to receive calls. More information can be found at calhope.dhcs.ca.gov

FIRES

- Cal OES is working closely with Santa Clara county to assess damages to aid in determining eligibility for federal assistance.
- Cal OES is working with FEMA to register evacuees from Santa Cruz for FEMA Individual Assistance

Situation Updates - FEMA

FEMA Region IX Voluntary Agencies Liaisons –

COVID-19 – Charles Craig

Complex Fires – Colleen Zarembo

Other Situation Updates

City of San Jose COVID-19 Recovery Planning

*Andrea Flores Shelton – City of San Jose
Community and Economic Development Director*

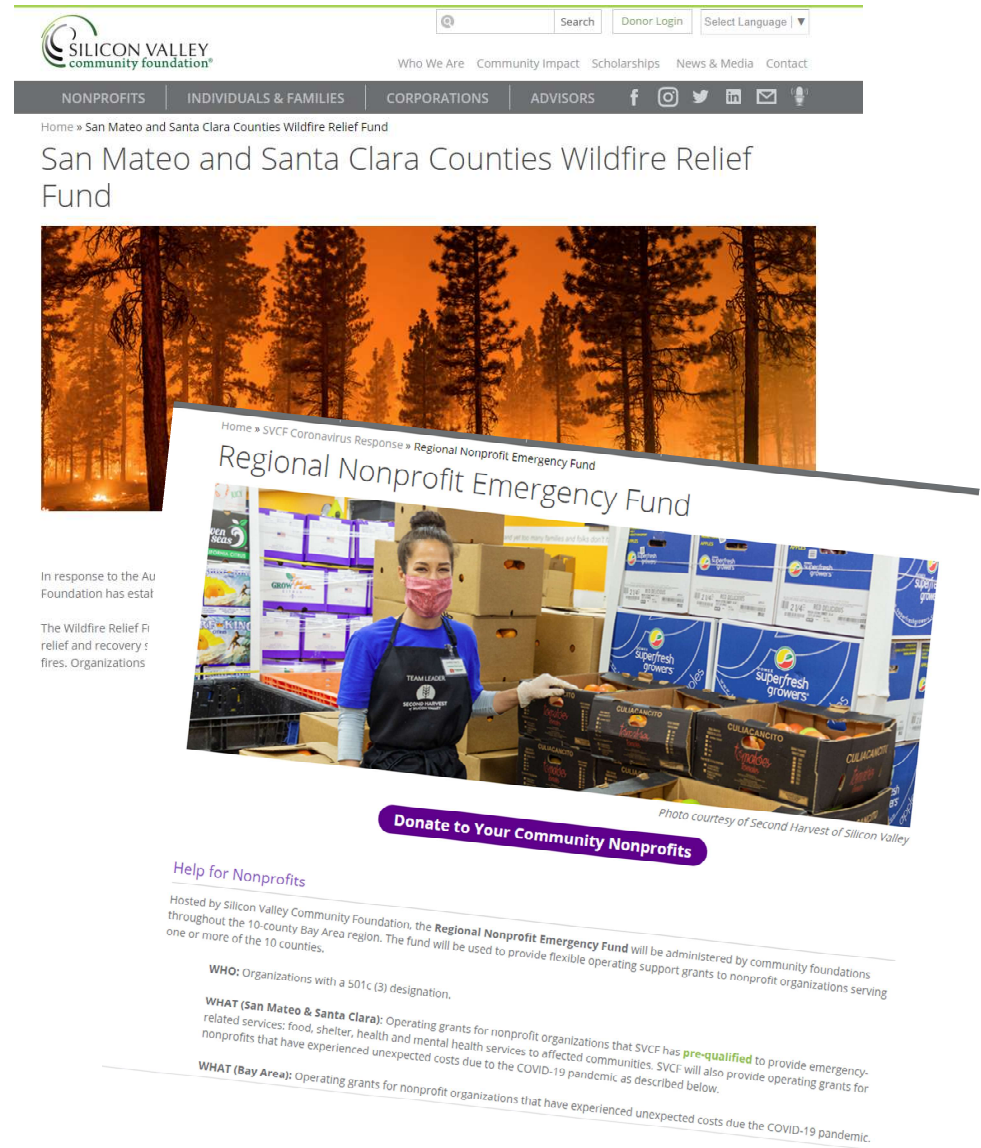
Silicon Valley Community Foundation

Submitted by: Manuel Santamaria, Vice President, Community Action, Policy and Strategy

- Wildfire Relief fund is taking applications now and the description of the work to be funded in the next few weeks is here

<https://www.siliconvalleycf.org/san-mateo-santa-clara-fire-relief>

- COVID -19 Regional Nonprofit Emergency applications close September 30th



Home » San Mateo and Santa Clara Counties Wildfire Relief Fund

San Mateo and Santa Clara Counties Wildfire Relief Fund

Home » SVCF Coronavirus Response » Regional Nonprofit Emergency Fund

Regional Nonprofit Emergency Fund

In response to the Au Foundation has established the Wildfire Relief Fund to provide relief and recovery for organizations affected by wildfires.

Photo courtesy of Second Harvest of Silicon Valley

[Donate to Your Community Nonprofits](#)

Help for Nonprofits

Hosted by Silicon Valley Community Foundation, the **Regional Nonprofit Emergency Fund** will be administered by community foundations throughout the 10-county Bay Area region. The fund will be used to provide flexible operating support grants to nonprofit organizations serving one or more of the 10 counties.

WHO: Organizations with a 501c (3) designation.

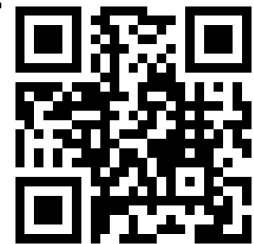
WHAT (San Mateo & Santa Clara): Operating grants for nonprofit organizations that SVCF has **pre-qualified** to provide emergency-related services: food, shelter, health and mental health services to affected communities. SVCF will also provide operating grants for nonprofits that have experienced unexpected costs due to the COVID-19 pandemic, as described below.

WHAT (Bay Area): Operating grants for nonprofit organizations that have experienced unexpected costs due to the COVID-19 pandemic.

CADRE and SVCN Update

Marsha Hovey, Chair of CADRE Board of Directors and Kyra Kazantzis, CEO for SVCN

- Coordination with NorCal VOAD – PSPS, fires and COVID
- Next CADRE Coordination meeting 9/28 at 10:00 a.m.
- County and San Jose Recovery Planning about where/how nonprofits can contribute
- *NEW CADRE Connections* monthly newsletter
- Resource sharing between newsletters cadreeoc@gmail.com. Will post on website



Personal Protective Equipment

Kyra Kazantzis, CEO SVCN

- SVCN and CADRE have some funding through the CARES Act to purchase PPE (including protective office equipment) for nonprofits
- We'll be partnering with VMC Foundation for the distribution
- We have current availability of cloth masks and KN95s and will be sending out a call for requests next Thursday.

Countywide Food and Meals Distribution

Submitted by: Neil Rufino, City of San Jose

- Collective Impact and Unmet Food Needs
- www.grants.sanjoseca.gov
 - Closes 9/25 4pm
- Transitioning countywide coordination to Social Services Agency by 10/1
- School Meal waiver

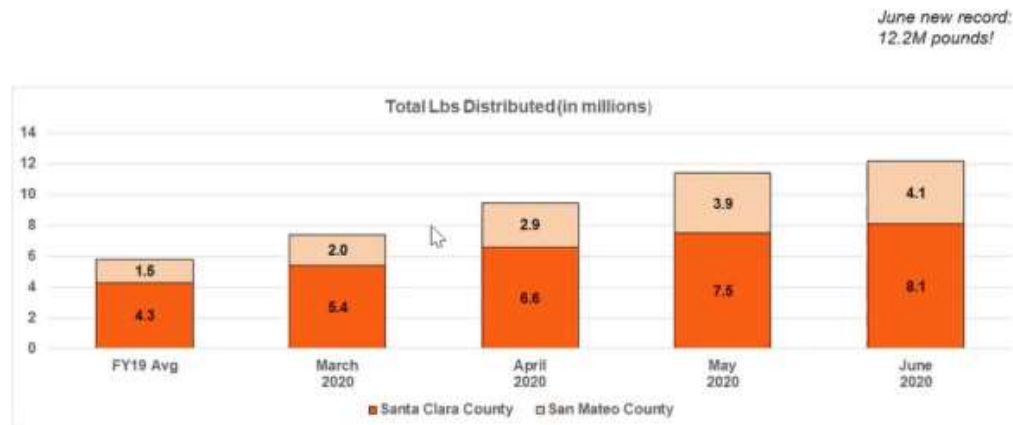
Food Distribution (2)

Submitted by: B.Pillet – Second Harvest Silicon Valley

- From April to July the SH network provided food to more than ½ million individuals. August will still be in that range but slightly lower
- More than 350,000 are living in Santa Clara
- We continue to see a slow decline (3-4%) month to month
- Calls to the hotline and web traffic are staying above February’s level but stable.
- We have distributed 11 million pounds of food in August about 60% above what was distributed in February.

Growth in Pounds & People Served

We now provide food to over 500,000 people, a 100% increase vs. pre-pandemic (>350,000 SCC; >150,000 SMC)



Legal Services for COVID-19

Submitted by: Michael Trujillo, Law Foundation of Silicon Valley

- Recent state and federal action on evictions: AB 3088's statewide eviction protections + Center for Disease Control's national Eviction Moratorium Order
- Need to get word out to tenants and landlords about rights and obligations under complicated, overlapping new protections → Contact Law Foundation for training
- Long-term solution for COVID-19-related rent debt still needed

More Team Updates

- COVID-19 Financial Assistance – Poncho Guevara, Sacred Heart Community Services
- COVID-19 Volunteers – Mollie Tobias, Silicon Valley Strong and City of San Jose
- COVID-19 Housing – Maia Bookoff, Destination Home

Access and Functional Needs

Sheri Burns, Silicon Valley Independent Living Center (SVILC)
Sherib@svilc.org Info@svilc.org 408-894-9041

- SARC and SVILC as AFN Leads:
 - Coordinate with MC&S for access to emergency loan or purchase of AT and DME at shelter sites
 - FAST members coordinate with shelter sites for AFN and facilities access
- SVILC is Santa Clara County's Disability Disaster Access & Resource Center (DDAR) – a program of the California Foundation for Independent Living Centers <https://disabilitydisasteraccess.org/>
 - Disaster Planning – includes resources and supplies (e.g, one-person fanny pack, solar cell charger, NOAA crank radio per family)
 - Registration to SVILC's PSPS early alert list for PG&E medical baseline customers
 - Delivery of a portable power station or motel stay if in PSPS zone and power is scheduled to be cut

Community Services & Case Management

Submitted by: Lindsey Guerrero & Araceli Gonzales, Catholic Charities of Santa Clara County

- **Current Services**– Food Distribution and Delivery, Crisis Counseling and wellness checks, **NEW** Rental Assistance Program, immigration assistance, employment taskforce, & community services/case management coalition
- **Needs**– Additional funding for disaster coordination, food distribution, unmet needs, emergency financial & rental assistance, case management
- **Increase Needs**–Food, financial and rental assistance

American Red Cross

Nikki Rowe, Disaster Program Manager, Silicon Valley Chapter

Financial Assistance

Submitted by: Minjhing Hsieh, Regional CEO, Tzu Chi Foundation



 Buddhist Tzu Chi Foundation,
Northwest Region

**2020
Northern
California
Wildfire Relief**
Register to receive
financial aid

WAYS TO REGISTER

Web : 
www.tzuchi.us

Hotline : 408-256-0571
Email : relief-nc@tzuchi.us

If your home incurred major damage after the LNU, CZU, and SCU Lightning Complex Fires, you may qualify for emergency financial aid from Tzu Chi Northwest. Sign up now to get started.

Register by Sept 30th, 2020

2355 Oakland Road, San Jose, CA 95131  @tzuchinw

Immigrant Relations

Submitted by: Franci Collins, Immigrantinfo.org and CADRE Immigrant Relations

1. American Red Cross has Latino Engagement Team in area looking for connections to farmworkers who may have been displaced by the wildfires. Pls send contact information for service providers to Administrator@Immigrantinfo.org

2. Posting wildfire information on <https://www.immigrantinfo.org/immigrant-info/emergency-disaster>



Frequently Asked Questions

Citizenship Status and Eligibility for Disaster Assistance

1. What help is there for people who are not United States citizens?

Answer: If you are not a U.S. Citizen, Non-Citizen National or Qualified Alien, you may still be eligible for assistance if you are the parent or guardian of a minor child who resides with you and who is a United States Citizen, Non-Citizen National, or Qualified Alien. You can register for assistance using the child's Social Security number. If your child is a U.S. Citizen, Non-Citizen National or Qualified Alien, but does not have a Social Security number, you can still apply for FEMA assistance by obtaining your child's Social Security number and calling FEMA to register within 60 days of the disaster declaration date. If you have any questions concerning your right to apply, or need assistance locating volunteer agencies to help you, you may call the application number at (800) 621-3362 (FEMA).

2. What are FEMA's citizenship/immigration requirements?

Answer: You must be a U.S. Citizen, Non-Citizen National, or a Qualified Alien in order to be eligible for FEMA cash assistance programs: Individuals and Households Program Assistance and Disaster Unemployment Assistance.

A Qualified Alien includes anyone with legal permanent resident status, temporary lawful permanent resident status, asylum status, withholding of removal status, or temporary lawful permanent resident status based on a petition for relief based on a fear of persecution.

You will be asked to sign a Declaration of Eligibility and Assistance Needed (DEAN) form. If you are a U.S. Citizen, Non-Citizen National, or Qualified Alien, you will be asked to sign the DEAN form.

If you cannot sign the DEAN form, a U.S. Citizen, Non-Citizen National, or Qualified Alien can sign it and no information regarding the child's status is required.

If you cannot sign the DEAN form, a U.S. Citizen, Non-Citizen National, or Qualified Alien can sign it and no information regarding the child's status is required.

You do not have to be a U.S. Citizen, Non-Citizen National, or Qualified Alien to receive FEMA assistance. If you are a U.S. Citizen, Non-Citizen National, or Qualified Alien, you will be asked to sign a DEAN form.



Preguntas Frecuentes

Condición de ciudadanía y elegibilidad para asistencia por desastre

1. ¿Con qué ayuda cuentan las personas que no son ciudadanas de los Estados Unidos?

Respuesta: Si usted no es ciudadano de Estados Unidos, nacional no ciudadano o extranjero calificado, podría ser elegible para recibir asistencia si es padre, madre o tutor de un menor que reside con usted y que es ciudadano de Estados Unidos, nacional no ciudadano o extranjero calificado. Puede solicitar asistencia con el número de Seguro Social del niño. Si su hijo es ciudadano de Estados Unidos, nacional no ciudadano o extranjero calificado, pero no tiene número de Seguro Social, puede solicitar asistencia a FEMA, solo obtenga un número de Seguro Social para su hijo y llame a FEMA para solicitar en un periodo de 60 días desde la fecha de declaración del desastre. Si tiene preguntas relacionadas con su derecho para solicitar asistencia o necesita ayuda para encontrar agencias de voluntarios que le ayuden con esto, puede llamar al número de solicitud: 800-621-3362 (FEMA).

2. ¿Cuáles son los requisitos de ciudadanía/immigración de FEMA?

Respuesta: Usted deberá ser ciudadano de Estados Unidos, nacional no ciudadano o extranjero calificado para ser elegible para los programas de asistencia en efectivo de FEMA: Asistencia del Programa de Individuos y Familias y Asistencia de Desempleo por Desastre.

Un extranjero calificado es una persona que tenga residencia legal permanente (tarieta

Emotional and Spiritual Care

Submitted by: Sue O’Cronin for Dr Janet Childs,
Center for Living with Dying, Bill Wilson Center

- First Responder CISM Response – Fires
- COVID 19 Resiliency for Community Agencies, Schools and Community
- De-stigmatization of COVID 19
- Resource sharing with ESC members and the community



Open Floor

Any other reports?

COVID-19 Eviction Protections

CDC Order on Evictions, AB 3088 and Santa Clara County
Eviction Moratorium

A Presentation by:

Law  **Foundation** OF SILICON VALLEY

The Eviction Process: California Law

- Landlord must go through “unlawful detainer” (eviction) **court process** to evict any tenant
 - Landlord must provide formal **written notice** (warning)
 - Tenant has a right to respond
 - No lock-out until **after** the court has entered the judgment and the sheriff has posted a notice to vacate

Seek legal help immediately if you get an eviction notice (“Notice to Quit” or “Notice of Termination of Tenancy”)

Law Foundation intake line: 408-280-2424



AB 3088 – Tenant, Homeowner, and Small Landlord Relief and Stabilization Act

- Landlords cannot start an eviction lawsuit for nonpayment of rent until October 5, 2020
- Protects tenants impacted by COVID-19 from nonpayment of rent evictions until February 1, 2021
 - Different rules for rent from before September 2020 and after
- Tenants are protected if they have lost income or have had more expenses from COVID-19

AB 3088 – Nonpayment of Rent

- For rent from **March 2020 to August 2020**, you can never be evicted for nonpayment of rent
 - In Santa Clara County, tenants would have until February 28, 2021 to repay 50% of this debt, and until August 31, 2021 to repay all of it.
 - If a tenant does not make these payments in time, they could face a small claims lawsuit for the unpaid debt, but still cannot be evicted for it.
- For rent due from **September 2020 to January 2021**, tenants **must pay 25% of their monthly rent** from these five months **by January 31, 2021**
 - A landlord could still pursue a small claims or civil lawsuit for the rest of the unpaid debt (starting March 1, 2021) but cannot evict the tenant for it

AB 3088: Claiming Protections

- Tenants must prove that they have been impacted by COVID-19 by returning a **self-declaration** signed under penalty of perjury **to their landlord**.
- The self-declaration **must be returned within 15 days** of receiving any notice of nonpayment of rent
- **Landlords must include a form** with eviction notices for nonpayment of rent the tenant can return to self-certify that they have been impacted by COVID-19
- Tenants making more than 130% of the area median income may need to supply additional documentation.

AB 3088 – COVID-19 Impact

- The definition of COVID-19 impact includes:
 - Loss of income caused by COVID-19 pandemic,
 - Increased out-of-pocket expenses from doing essential work during COVID-19,
 - Increased expenses related to the health impact of COVID-19 pandemic,
 - Increased responsibilities or costs for caring for children OR an elderly, disabled, or sick family member directly related to COVID-19 pandemic that limit ability to earn income,
 - Other circumstances related to the COVID-19 pandemic that have reduced your income or increased your expenses
- Tenants only need to sign a declaration stating they have been impacted in one or more of these ways – no need for additional proof or documentation (unless high-income)

Santa Clara County Eviction Moratorium

- Applies **countywide**, including within all cities
- Applies to all residential (and small business) tenants and subtenants
- Applies regardless of length of lease, including to month-to-month tenants and tenants who are renting based on an oral agreement
- Applies to **no-fault** evictions
 - No-fault evictions: building being demolished/refurbished, owner moving in, or building no longer being rented
- Will expire September 30, 2020



CDC Order on Evictions

- Tenant can provide declaration at *any* time – no 15-day time limit
- No need for COVID specific hardship – instead income loss/increased expenses, income below \$99K (\$198K for joint tax filers) and other qualifiers
- Protects tenants from eviction for rent that accrued before March 1, 2020
- Prohibits a landlord from even serving an eviction notice
- Prohibits taking any further steps towards eviction, including requesting a Sheriff's lockout after judgment
- Prohibits all no-fault evictions (until December 31, 2020)
- Includes enhanced penalties for landlords that do not comply with the order

Where to Go for Help

- **Housing Discrimination**

- Law Foundation of Silicon Valley Housing
(408) 280-2424 | www.lawfoundation.org/housing
- Project Sentinel Fair Housing (408) 720-9888

- **Tenant Issues/Evictions**

- Law Foundation of Silicon Valley Housing
(408) 280-2424 | www.lawfoundation.org/housing
- Bay Area Legal Aid (408) 283-3700
- Asian Law Alliance (408) 287-9710
- Project Sentinel Mediation Services through City of Palo Alto <http://www.paloaltomediation.com/pamp.html> |
(650) 856-4062



Q & A

<https://www.lawfoundation.org/coronavirus>

<https://www.lawfoundation.org/housing>

Law Foundation intake line: 408-280-2424



Feedback on Coordination Efforts for COVID-19

[SurveyMonkey](#) created to gather more detailed input. Please take 4 minutes to respond and help us improve...



THANK YOU

[REGISTER NOW for NEXT MEETING:](#)
[Monday September 28th](#)

[SurveyMonkey](#) created to gather more detailed input.
Please take 4 minutes to respond and help us improve...

To reach the CADRE Duty Officer -- please use
one of the following methods

CADRE Duty Officer phone: (408) 622-0822

CADRE Duty Officer

email: cadreEOC@gmail.com **FORM** or
bit.ly/CadreDutyOfficer

