CADRE Countywide Virtual Wildfire Tabletop Exercise
Day 2  September 8, 2021  9:00-11:00 a.m.

Sponsored by a grant from the Silicon Valley Community Foundation
WELCOME!

✓ Type your name and organization in the chat
✓ Change your participant name to First Name and Organization
✓ Accessibility – Otter A.I. and Zoom Transcription
EXERCISE OBJECTIVES

- Clarify roles and responsibilities of Government, nonprofits, community based, faith based, schools, colleges, private and volunteers

- Explore planning gaps and how organizations can work together to fill them

- Inform participants about existing resources and processes
ASSUMPTIONS

- All ideas are welcome!
- The exercise scenario is based on existing processes.
- Disasters are overwhelming for everyone involved.
- We’re all in this together.
- We do not have all the answers.
- We are all here to learn.
AGENDA

Day 1
- Information Gathering
- Public Information
- Alert and Warning

Day 2
- Temporary Evacuation Points
- Shelters

Day 3
- Local Assistance Centers
- Donations
- Debris Removal
- Long Term Recovery
EXERCISE FORMAT

- Scenario
- Questions for group and interaction
  - Chat
  - Breakout rooms
  - Polls/Surveys
  - Verbal
PREVIOUSLY ON DAY 1...

9:00 a.m. the fire started
- When to share information
- Trusted information sources
- No Google Translate for messages

12:00 p.m. an evacuation warning was issued
- Importance of ongoing public education
- Notifying key stakeholders
- Languages
- AlertSCC and the WEA 90 character limit
- Design effective messages
- Identifying TEP (or shelter) and transportation phone number
At 3:30 p.m. the Fire Department issues an Evacuation Order. You estimate that the order covers 1500 households, an assisted living center, a horse stable, a pre-school and a middle school, a church, a nonprofit food pantry and a private veterinary hospital.

Every street out of the area is bumper to bumper. Law enforcement helicopters are overhead announcing the evacuation.
ACTIVITY #1 – CARING FOR PEOPLE
WHAT IF...
WHAT IF...

- All - If you are evacuating your household, what's running through your mind?

- Government (Schools/Colleges) What can you tell this family that will help them as they evacuate?
ACTIVITY #2 - TEMP. EVAC. POINTS (TEP)
SHelter Definitions

- **Temporary Evacuation Point (TEP)** – Waiting area, not overnight, snacks. Operated by the jurisdiction (City or County-Unincorporated). Red Cross – some support.

- **Congregate Care Shelter** – Overnight, cots, 3 meals a day, health care and mental health services – If run by Red Cross, no cost to jurisdiction.

- **Non-congregate Shelter** – Hotels. Paid for by jurisdiction but Red Cross can provide meals, health care and mental health services.

- **Animal Shelter** – For shelter clients’ pets. Operated by the jurisdiction.
TEMPORARY EVACUATION POINTS (TEP)

- Purpose: Get people out of harm’s way
- Waiting areas
- Sorting people
TEP – REQUIREMENTS

- Landmark site that is well known throughout the community
- MOU with the facility owner
- Parking/ RV Parking – keep people in their cars.
- Multiple inbound/outbound traffic lanes
- Walk up reception area
What will make your TEP a great experience for the evacuees?

AND identify some potential TEP sites.
TEP – REQUIREMENTS

- Landmark site that is well known throughout the community
- MOU with the facility owner
- Parking/ RV Parking
- Multiple inbound/outbound traffic lanes
- Staff / Translation
- Registration/Intake process/COVID protocols
- Walk-up reception area
- Signage

- Security
- Snacks – no meals at TEP
- Accessible Restrooms
- Handwashing Stations
- Pet relief area
- Medical Services
- Mental Health (or referral)
- Information Handouts
- Media area
RED CROSS CAN SUPPORT TEPS

- Help with set up for safe entrance and exit
- Help with set up of a safe reception area for walk-in clients
- Provide water and snacks (if requested)
- Register clients, including asking health screening questions, for possible placement in a shelter...clients are ideally registered while waiting in their cars
- Hand out Client Welcome Letter if sheltering is likely
- Help keep clients informed of the disaster status
REGISTRATION/INTAKE PROCESS

- Need to account for everyone who evacuates.
- Once, they leave, you may not know how to reach them. They may arrange their own shelter/stay with a friend, etc. the jurisdiction won’t have any record of them.
- If their property is damaged, the jurisdiction will need to have contact information – and later the non-profits who assist with recovery will need contact info too.
VISIONLINK

- Online evacuee registration
- Case Management
- Long Term Recovery
CADRE ACTIVATION

Response & Relief

CADRE establishes coordination efforts within 72 hours of the disaster. For questions or to share information during this activation, contact the CADRE Duty Officer.

CADRE Duty Officer Phone: (808) 622-0822
CADRE Duty Officer Email: cadredoc@gmail.com

Non-Profit Operations Forms

County Resource Request Form

Forms

Activations

COVID-19
Earthquake
Fire
Flood
Power
Refugee Support

Response & Relief

Overview
COVID-19 Activation
Coordination Call Meeting Notes
Earthquake Response
Fire Response
Flood Response
Power Outage Response
Refugee Support

RESOURCE QUESTIONS
Do you have resources you’d like us to add or questions about existing resources? Contact us!

Name

Email Address

Phone Number

Questions / Comments

Fire Response


Air Quality
Alert and Warning
Animals
Donations
Mental Health
Personal Protective Equipment
Trusted Information Sources - Government
Trusted Information Sources - Response Agencies

Response & Relief

Overview
COVID-19 Activation
Coordination Call Meeting Notes
Earthquake Response
Fire Response
Flood Response
Power Outage Response
Refugee Support
4 MINUTE BREAK
GAME TIME

Name that “Shelter” Tune

Type answers in chat but don’t hit SEND until the end!
Name that “Shelter” Tune

Type answers in chat but don’t hit SEND until the end!
Name that “Shelter” Tune
Type answers in chat but don’t hit SEND until the end!
Name that “Shelter” Tune

Type answers in chat but don’t hit SEND until the end!
Name that “Shelter” Tune
Type answers in chat but don’t hit SEND until the end!
ACTIVITY #3 – SHELTER
We Succeed or Fail Together!

L. Vance Taylor
Chief, Office of Access and Functional Needs
California Governor’s Office of Emergency Services

September 2018

The views expressed in this presentation are solely those of the speaker and do not represent the views of their organization or any of the PrepTalks partners.
SHELTER RESOURCES NEEDED

- Cots (Accessible)
- Eating area
- Electricity
- Event information/status*
  - Websites
  - Social media
- Food Prep area
- Massage*
- Medical
- Mental Health support*
- Parking (Accessible)
- Registration Area
- Security*
- Showers & restrooms (Accessible)
- Social Services (Unaccompanied minors)*
- Translation*
- WiFi*
SHELTER – RED CROSS

- Pre-Disaster, Red Cross works with high schools, colleges and others to identify potential shelter sites. Ideally, your TEP can transition to a shelter.
  - Check facility for accessibility.
  - Shelter is set up within 2 hours if single site. Two concurrent sites in county. Then requests other chapters.
  - Signage
  - Cots, blankets comfort (toiletry) kits
  - Three meals a day
  - 24 hour staffing
  - Disaster Health Services and Disaster Mental Health
  - EOC Care and Shelter Liaison
SHELTER - LOCAL JURISDICTION

- Shelter workers, public health workers (If multiple shelters needed at once)
- Arrange for animal support
- Transportation for clients
- Law enforcement, 24/7 EMS
- Public Information (PIO coordinate with Red Cross PIO)
- Plan for unsolicited donations
- Support outside population (not registered in the Shelter but living onsite in the parking lot)
SHELTER QUESTIONS – WHITE BOARD

- Who is responsible for the local government shelter plan?
- Who staffs the shelter if Red Cross is not available for 72 hours?
- Role for volunteers? Staff from other organizations?
- Are there organizations willing to take on shelter responsibilities for a period of time?
- Does anyone have their own shelter supplies? Cots? Accessible cots?
POP UP SHELTERS

You’re on your own unless…
Pre-arrange with jurisdiction
Discuss with Red Cross
POP UP SHELTERS
Contact Red Cross Dispatch to report and incident and activate Red Cross resources: 866-272-2237

Primary Contact:
Ann Herosy, Emergency Management Agency Lead: 408-540-4734
Ann.Herosy@Redcross.org

Ginny Ortiz, Disaster Program Manager: 408-318-5075 virginia.Ortiz@redcross.org
Jim Mollerus, Sheltering Lead: 650-224-3580 jim.Mollerus@redcross.org
Mary Ann Reilly, Disaster Health Services Co-coordinator: 408-655-0271 maryann.reilly@redcross.org
Michael Nealon, Disaster Health Services Co-coordinator: 408-218-4570 michael.nealon@redcross.org
Within 72 hours of the emergency – convene nonprofits to:
- Identify needs
- Identify service duplications
- Identify service gaps
- Discuss activities

CADRE Duty Officer
cadreEOC@gmail.com
408-622-0822
PARTICIPANT EVALUATION POLL
Don’t leave, we have the answers to Name That Shelter Tune…
Technical Assistance Winner Announced next week.
Must be present to win…

Day 3 – The Adventure Continues…
October 13th 9:00-11:00 a.m.
GAME ANSWERS

You’ve Got a Friend in Me
Lean on Me
With a Little Help from My Friends
Stand By Me
You’ve Got a Friend
THANK YOU!