

BETTER TOGETHER

CADRE Countywide Virtual Wildfire Tabletop Exercise

September 1, 2021 9:00-11:00 a.m.



Sponsored by a grant from the
Silicon Valley Community Foundation



WELCOME!

- ✓ Type your name and organization in the chat
- ✓ Change your participant name to (First Name) and (Organization Name) e.g. Suzie-CADRE
- ✓ Accessibility – Otter A.I. and Zoom Transcription (ACCESS-Anna)
- Tools
 - Computer – we will be using chat
 - Smart phone – Scanning QR codes to answer questions
 - Breakout Rooms
 - Note Paper

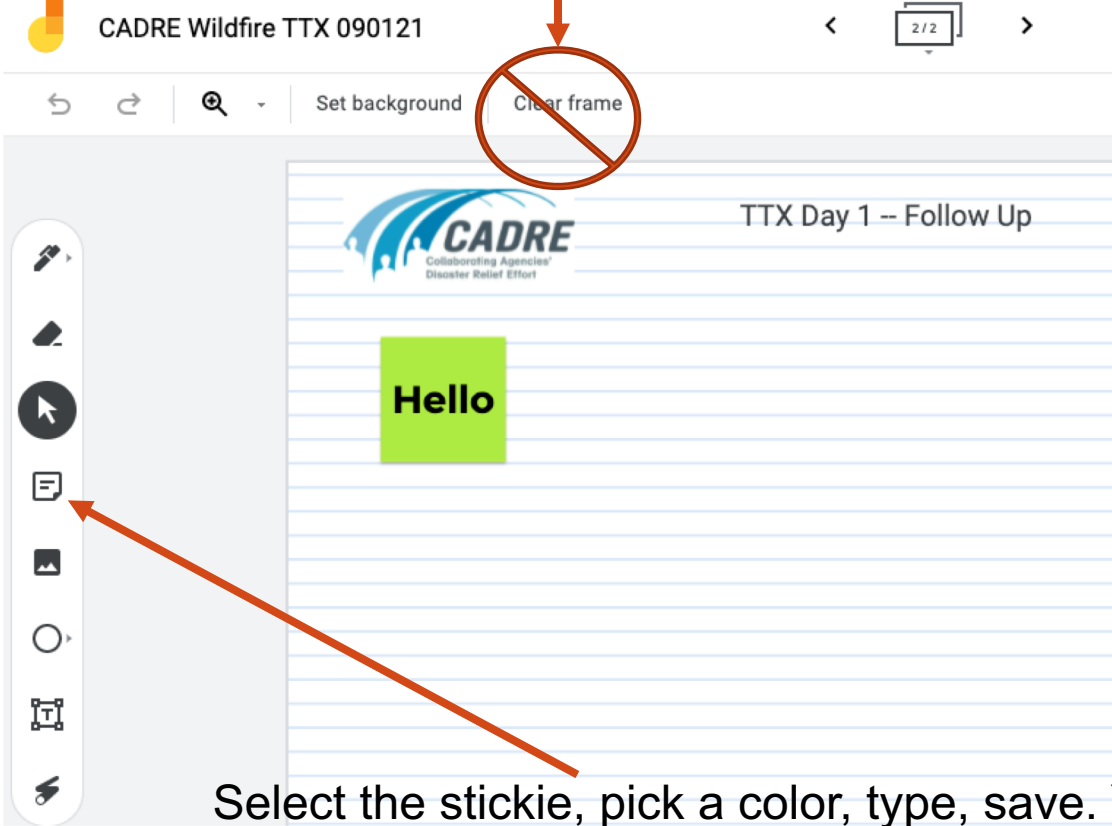


FEEDBACK/FOLLOW UP

Use Chat
Use Jamboard

Need help?
ASSIST - Cindy

Don't click "clear frame!"



Set background Clear frame

CADRE
Collaborating Agencies'
Disaster Relief Effort

TTX Day 1 -- Follow Up

Hello

Select the stickie, pick a color, type, save. You can edit.



EXERCISE OVERVIEW



EXERCISE OBJECTIVES

- Clarify roles and responsibilities of government, nonprofits, community based, faith based, schools, colleges, private and volunteers
- Explore planning gaps and how organizations can work together to fill them
- Inform participants about existing resources and processes



ASSUMPTIONS

- All ideas are welcome!
- The exercise scenario is based on existing processes.
- Disasters are overwhelming for everyone involved.
- We're all in this together.
- We do not have all the answers.
- We are all here to learn.



AGENDA

Day 1

- Information Gathering
- Public Information
- Alert and Warning

Day 2

- Temporary Evacuation Points
- Shelters
- Local Assistance Centers

Day 3

- Volunteers & Donations
- Debris Removal
- Long Term Recovery

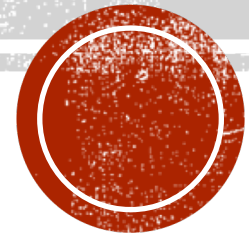


EXERCISE FORMAT

- Scenario
- Questions and interaction via
 - Chat
 - Breakout rooms
 - Polls
 - Actually talking 😊



ACTIVITY #1 — INFORMATION GATHERING



SCENARIO

A grass fire starts in or near your city on Friday at 9:00 a.m. It's putting up a lot of smoke and you hear lots of sirens headed to the area.

As standard procedure the CEO/City Manager receives a call from the local fire department providing initial response information and indicating the potential for evacuations. CEO/City Manager notifies department heads who have an emergency response role.

Local law enforcement also calls to advise that they are at the Fire Command post.



INFORMATION — ALL — USE CHAT

The CEO/City Manager is the only person who has direct contact with the fire scene.

If you aren't the City receiving the phone call, where will you look to get additional information about the nearby fire?

Here are some common answers **Internet news, google, friends/boss, social media, city website.**



TRUSTED INFORMATION SOURCES

TRUSTED SOURCES OF INFORMATION – RESPONSE AGENCIES

You do not need a Twitter or Facebook account to access social media links.

CalFire Santa Clara County	Facebook Twitter Fire Incident Information Santa Clara Co CalFire Public Information CalFire Ready for Wildfire Prep App and sign up for text messages
CalFire Santa Cruz County	Twitter
California Water Service	Website Facebook Twitter
Campbell	Facebook Twitter See Santa Clara County Fire for fire information
Cupertino	See Sheriff's Office for information See Santa Clara County Fire for fire information
Gilroy	Police Twitter Fire Facebook
Great Oaks Water	Website
Los Altos	Police Facebook Police Twitter See Santa Clara County Fire for fire information

www.cadresv.org/preparedness



Events

Preparedness

Res

Preparedness

CADRE's preparedness activities include providing resilience workshops, planning templates and a wealth of resources you may use for your organization emergency planning. In addition, we've compiled information from other sources that you may find helpful. If you have additional materials to share, email them to cadre.scco@gmail.com.

Air Quality	+
Access and Functional Needs	+
Active Shooter	+
Alert and Warning	+
Animals	+
Businesses	+
Children	+
Communications	-
All Local Trusted Information Sources – Government	+
All Local Trusted Information Sources – Response Agencies	+
Communication Plans and Tips	+
Donations Management	-
Donations Management Workshop	+
Donations That Don't Bring Relief	-
Impact of drop off donations	



INFORMATION — PIO - UNMUTE

At this point in the fire, would you send any information out to the public or to key stakeholders? If yes, what types of information?

What languages do you use? Any challenges?



INFORMATION — ORGANIZATIONS - CHAT

At this point in the fire, would you send information to your distribution list?

When you do SEND out information or post on social media or website, how many people are on your distribution list?



LANGUAGES SPOKEN AT HOME

How Not to Translate

Spanish	329382
Chinese (Incl. Mandarin, Cantonese)	170758
Vietnamese	117868
Tagalog (Incl. Filipino)	58727
Hindi	46150
Tamil	25778
Korean	25413
Telugu	23116
Persian (Incl. Farsi, Dari)	18103
Russian	17486
Nepali, Marathi, or Other Indic Languages	17353
Japanese	16175
Punjabi	12612
Malayalam, Kannada, or Other Dravidian Languages	12411
French (Incl. Cajun)	11478
Gujarati	11135
Amharic, Somali, or Other Afro-Asiatic Languages	10623
Portuguese	9698
Ilocano, Samoan, Hawaiian, or Other Austronesian Languages	8963
German	8701
Arabic	8574

Other Indo-European Languages	6761
Urdu	5877
Bengali	5254
Other Languages of Asia	4817
Hebrew	4704
Khmer	4257
Italian	4097
Polish	3585
Serbo-Croatian	3474
Thai, Lao, or Other Tai-Kadai Languages	3375
Ukrainian or Other Slavic Languages	3273
Other & Unspecified Languages	2945
Yiddish, Pennsylvania Dutch or Other West Germanic Languages	2669
Greek	2216
Armenian	1993
Swahili or Other Languages of Central, Eastern, & Southern Africa	1527
Yoruba, Twi, Igbo, or Other Languages of Western Africa	1033
Hmong	516
Other Native Languages of North America	360
Haitian	359
Navajo	44



INFORMATION — LANGUAGE RESOURCES

[www.menti.com](https://www.menti.com/2k4fefuubx) 2621 1248

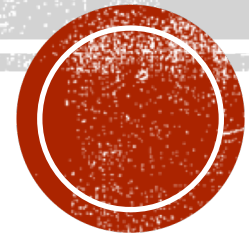
<https://www.menti.com/2k4fefuubx>

How many language translation capabilities do we have in this audience?



ACTIVITY #2 — PUBLIC INFORMATION

FEMA
PrepTalks



AMANDA RIPLEY —
LESSONS LEARNED FROM SURVIVORS



PUBLIC INFORMATION — BASIC PREP

- How to sign up for alerts.
- Where to look for additional information.
- Definitions of types of alerts and what actions to take.
- What to do before the emergency.
- What to expect when the emergency comes.



PUBLIC INFORMATION BREAKOUT — NONPROFITS

Do you or could you promote emergency preparedness with your clients/students/staff/congregation?

When, where, how?

What additional preparedness information should be shared?



PUBLIC INFORMATION BREAKOUT - GOVERNMENT / COLLEGES / SCHOOLS

How do you promote emergency preparedness? Delegated to one department or does everyone promote?

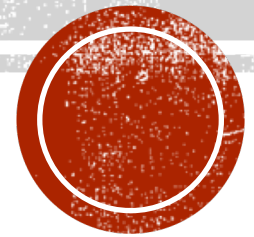
What methods to you use?

Do you have an annual public education plan?

What additional preparedness information should be shared?



5 MINUTE BREAK



#1



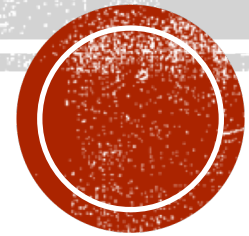
GAME TIME

Name that “Fire” Tune

Write the names on a piece of paper

Type them all into the chat, one after the other

Hit send



#2



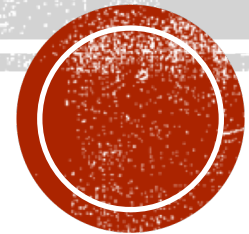
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#3



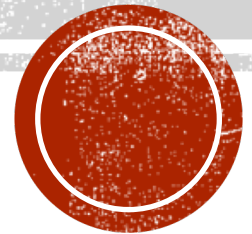
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#4



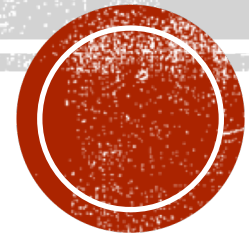
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#5



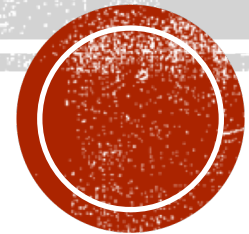
GAME TIME

Name that “Fire” Tune

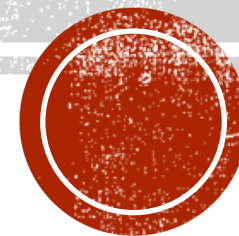
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Hit send



ACTIVITY #3 — ALERT / WARNING



SCENARIO

At 12:00 p.m., the fire department issues an evacuation warning.

Definitions

Evacuation Warning – *Get ready to leave (plan on 1 hour of lead time)*

Evacuation Order – *Leave now*



EVACUATION WARNING - EOC ACTIVITIES

- **PIO** - crafting/reviewing messages/coordinating with fire
- **Management Section** – Informing elected officials. Drafting an emergency proclamation.
- **Ops/Mass Care** – identifying TEP and Evacuation sites, preparing signage, contacting volunteers to assist, reviewing shelter plans and checklists, talking to Red Cross
- **Ops Fire/Law** – sharing information with PIO and Planning & Intelligence
- **Planning & Intelligence** – Anticipating requests for mutual aid building inspectors, collecting damage information, creating maps, facilitating Action Planning and AP Distribution.
- **Logistics** – Getting ready to obtain needed supplies
- **Finance** – Reviewing the Public Assistance Program and Policy Guide and instructing EOC Staff how to document expenses. Looking at jurisdiction facility insurance policies.



WHAT IS EVERYONE ELSE DOING? - UNMUTE

Assisted Living

- What is your plan to evacuate the facility?
- Notify family to come and pick up residents?
- Order busses?
- Call 9-1-1?
- Do you have an agreement with a similar facility who can take everyone?
- Do you have volunteers you can call?



EVACUATION WARNING CONSIDERATIONS

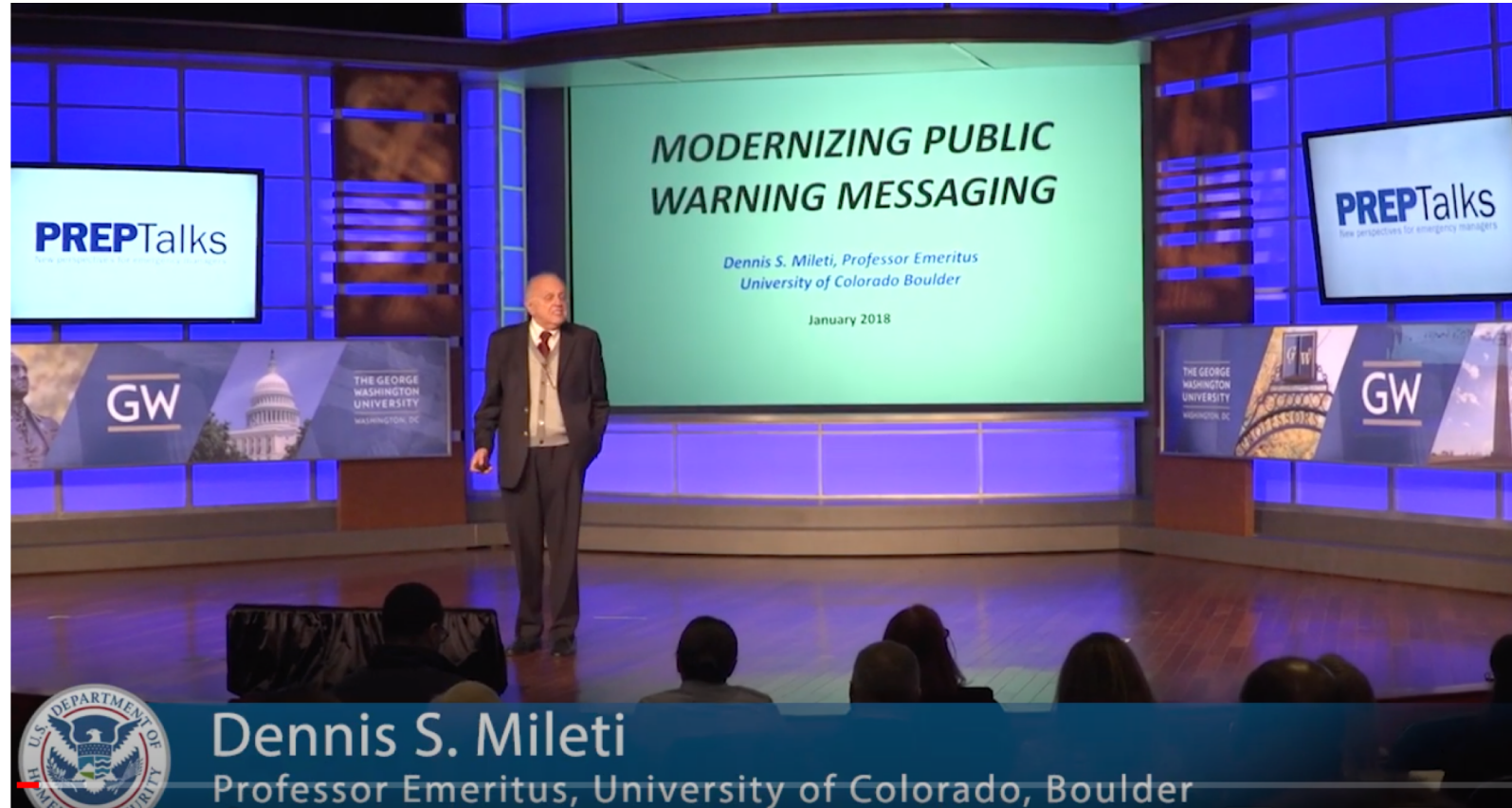
Current public education materials tell people who will need extra time to evacuate to leave when a Warning is issued.

This means that when the Evacuation Warning is issued, jurisdictions need to have identified the **Temporary Evacuation Point** AND **a phone number** for people to call who do not have transportation.

- Transportation – they don't have a car
- Medical Transport – people who are bedridden
- Accessible Transport – in a wheelchair



ALERT / WARNING



FEMA
PrepTalks

Dr. Dennis Miletì
Modernizing Public Warning Messaging



DISSEMINATION CHANNELS	SPEED ¹	COVERAGE ²	CONCENTRATION ³	MESSAGE COMPREHENSIVENESS ⁴
Route alerting	Slow	Limited	Concentrated	High
Loudspeakers and public address (PA) systems	Fast	Limited	Concentrated	Medium
Wireless Emergency Alerts (WEA)	Very Fast	Widespread	Dispersed	Very Low
Wireless communications (SMS)	Very Fast	Widespread	Dispersed	Very Low
Radio	Moderately Fast	Widespread	Dispersed	High to Low
Television broadcast	Moderately Fast	Widespread	Dispersed	Very High to Medium
Television message scrolls	Moderately Fast	Widespread	Dispersed	Low
Newspaper	Very Slow	Widespread	Dispersed	Very High
Dedicated tone alert radios	Very Fast	Limited	Concentrated	High
Tone alert and NOAA Weather Radio	Fast	Widespread	Dispersed	High
Text Telephone (TDD/TTY)	Fast	Widespread	Dispersed	Low
Reverse telephone distribution systems	Fast	Limited	Dispersed	High
Audio sirens and alarms	Fast	Limited	Concentrated	Very Low
Broadcast sirens	Fast	Limited	Concentrated	Medium
Message boards	Fast	Limited	Concentrated	Low
Aircraft	Slow	Limited	Concentrated	Low
Visual alerting	Fast	Limited	Concentrated	Low
Internet protocol (IP) based technology	Fast	Widespread	Dispersed	Very High to Medium
Social media	Fast	Widespread	Dispersed	Low

WIRELESS EMERGENCY ALERTS (WEA)

- 4G-LTE or future wireless networks will have an opportunity to receive the full 360 characters
- People whose WEA-capable mobile devices are connected to older networks, however, may receive a 90-character message.
- **WEA 1.0** – Allows for a maximum of 90 characters. For devices marked with a (*), messages may also include URLs clickable to websites and phone numbers.



135,047 total registrants (7% of the population)

Campbell	3,307	Morgan Hill	9,215
Cupertino	6,782	Mountain View	4,306
Gilroy	3,856	Palo Alto	7,115
Los Altos	4,060	San Jose	57,074
Los Altos Hills	1,606	San Martin	781
Los Gatos	7,396	Santa Clara	6,554
Milpitas	8,074	Sunnyvale	7,652
Monte Sereno	637		



PARTICIPANT EVALUATION POLL



NONPROFITS

- How do you communicate emergency information to your clients/students/congregation/volunteers? Are there challenges?
- Pros/Cons of using the alert system as a “signal” to direct people to a location to read or listen to information?
- How do you reach the vulnerable?
 - People with cognitive impairments
 - Homeless
 - Elderly who don't use phones (or turn them off at night)

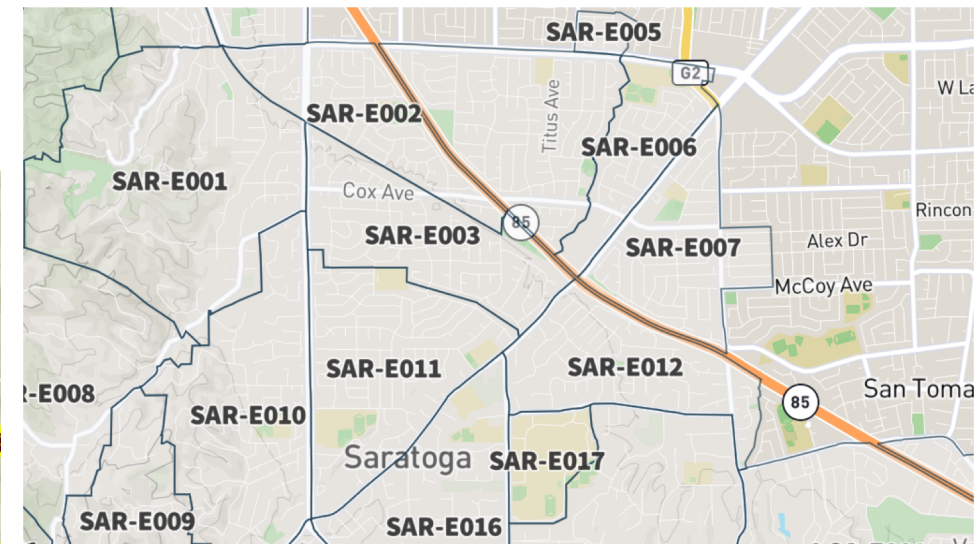
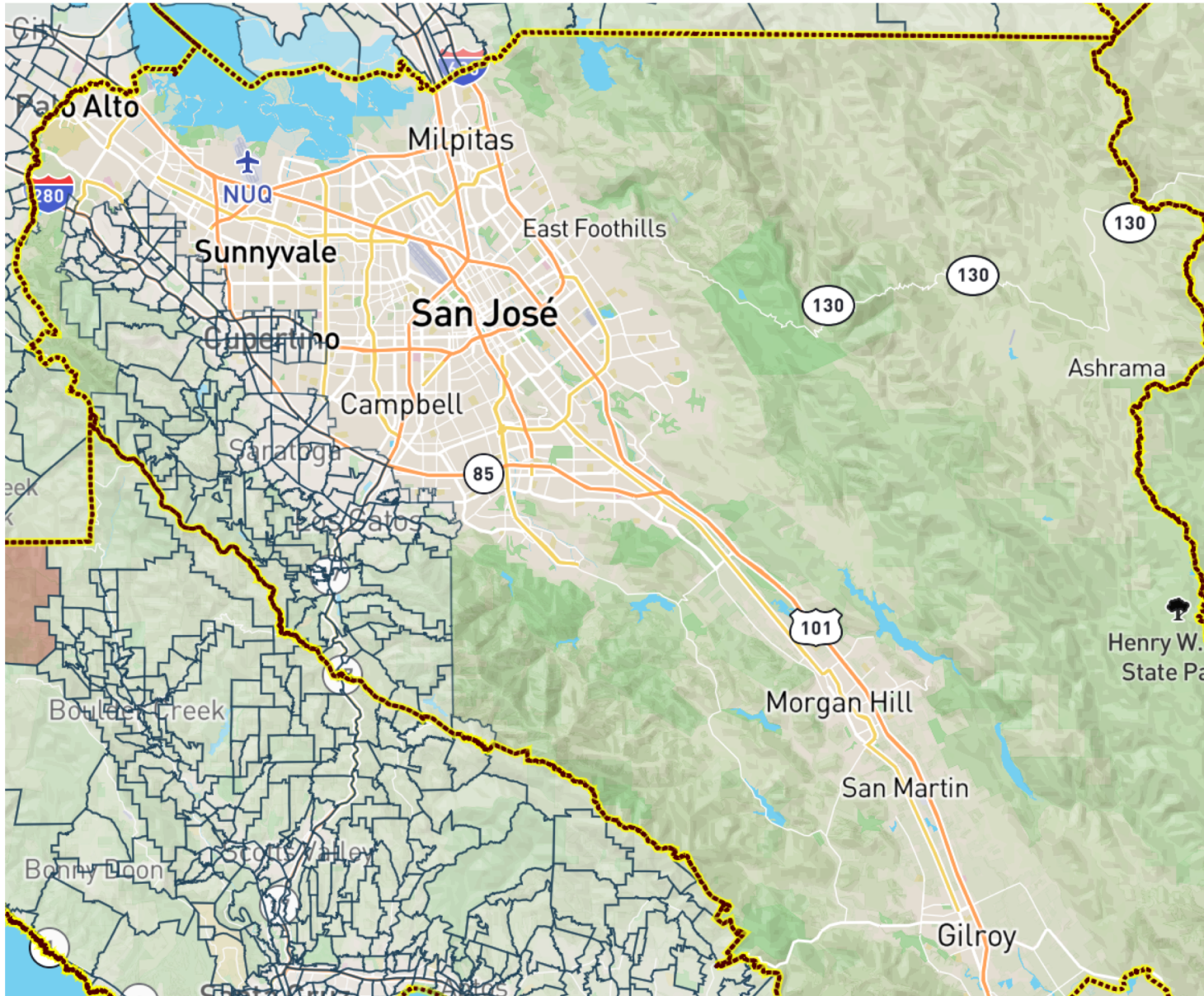



GOVERNMENT / COLLEGES / SCHOOLS

- Pros/Cons of using the alert system as a “signal” to direct people to a location to read or listen to information?
- How do you reach the vulnerable?
 - People with cognitive impairments
 - Homeless
 - Elderly who don't use phones (or turn them off at night)
- What delays your alerts/warnings? (writing, approvals, alert system issues, etc)
What have you done to eliminate delays?
- Are there other challenges?



ZONEHAVEN AWARE



ZONE	SAR-E004 
STATUS	Normal No current knowledge of active public safety incidents affecting your area.
REASON	-

SUMMARY	-
DESCRIPTION	South of Prospect Rd, West of Saratoga Creek, Northeast of W Valley Fwy.
USEFUL LINKS	Register for AlertSCC

[See All\(4\)](#)

EVACUATION INFO

FIRE AND POLICE INFO

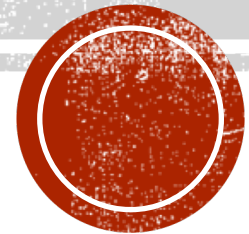
Temporary Evacuation Points -

Last changed on Fri Aug 13 2021 09:00 AM. Current as of Sun Aug 15 2021 07:58 PM

<https://community.zonehaven.com>



QUESTIONS



Don't leave, we have the answers to Name That Fire Tune...

NEXT STEPS

Technical Assistance Winner Announced next week.
Must be present to win...

Day 2 – The Adventure Continues...
September 8, 2021 9:00-11:00 a.m.



GAME ANSWERS

Ring of Fire

Fire and Rain

Light My Fire

Great Balls of Fire

Burning Down the House



THANK YOU!

